# ## FIRST THINGS FIRST

East Maricopa Region



2022 Needs and Assets Supplemental Report:

Children's Access to and Use of Public Health Services

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**Center for Health Information and Research** 

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# **EXECUTIVE SUMMARY**

Under the direction of First Things First (FTF), the Arizona State University Center for Health Information & Research (CHiR) conducted a regional network analysis of children from birth to age 5 to determine the health assets and health needs in the East Maricopa Region. East Maricopa consisted of 15 subregions. The main data source was claims data from the Arizona Health Care Cost Containment System (AHCCCS), Arizona's Medicaid agency; therefore, the results presented in this report were for children and mothers who were enrolled in AHCCCS from 2017 to 2019. This population was denoted as AHCCCS children or AHCCCS women.

CHiR and representatives from the FTF Regions, Programs, and Evaluation teams determined priority indicators for this report. AHCCCS children's health was measured in the following categories: primary care and well-child visits, health care workforce, screening for lead poisoning, weight assessment and counseling, developmental health, behavioral health, vision, hearing, oral health, immunizations, maternal prenatal and postpartum care, and health plan performance. Many of the reported indicators were from the Healthcare Effectiveness Data and Information Set (HEDIS)<sup>2</sup>. HEDIS is a performance improvement tool whereby health plans, health care organizations and government agencies submit data on specific health measures. HEDIS uses the collected data to calculate national performance statistics and benchmarks and set standards for measures. HEDIS specifications were applied to the AHCCCS population for each region. Non-HEDIS indicators, which do not have associated benchmarks, were compared to state and national data when possible. The results were displayed by gender, age, race, ethnicity, tribal affiliation<sup>3</sup>, provider type, and health plan when the data was available and within data suppression guidelines. The results of the analyses are summarized below. When possible, the results are grouped by 1) indicators that met or were above the state average or national HEDIS standards and 2) indicators that did not meet or were below the state average or national HEDIS standards. Other notable findings are also presented that do not have comparison data.

# Population and Demographics of Children Enrolled in AHCCCS

There were 234,616 children from birth to age 5 enrolled in AHCCCS statewide from 2017 to 2019. In East Maricopa there were 13,416 children enrolled in AHCCCS in 2017, 12,557 children enrolled in 2018 and 12,430 children enrolled in 2019. Of these, male AHCCCS children outnumbered females by 1-3%. Enrollment of AHCCCS children decreased 7% over the three-year period. There were more infants and toddlers than preschoolers in the region, decreasing from 10% more in 2017 to 4% more in 2019.

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<sup>&</sup>lt;sup>1</sup> Data used in this report covers all AHCCCS members in Arizona, including members living in FTF tribal regions and subregions. Reports for tribal regions and subregions were carried out with specific approval from each tribe. For those tribal regions and subregions who did not give approval, data is included only in aggregate totals for Arizona, and—in the case of a tribal subregion—aggregate totals for the region.

<sup>&</sup>lt;sup>2</sup> See https://www.ncqa.org/hedis/

<sup>&</sup>lt;sup>3</sup> Tribal affiliation refers to whether an individual is a member of a federally recognized Arizona tribe and is displayed as a flag (Yes/No) in this report. This information is captured during enrollment in AHCCCS.

Around 91% of AHCCCS children lived in six of the 14 subregions: Ahwatukee, Chandler, Downtown Chandler, Guadalupe, South Scottsdale and Tempe. Thirty-three to thirty-five percent of AHCCCS children were Hispanic or Latino, and 10-11% of AHCCCS children were affiliated with a tribal community.4 Two-thirds of AHCCCS children were enrolled in Mercy Care Plan, Steward Health Choice AZ and UnitedHealthcare while 2-3% of AHCCCS children were enrolled in the American Indian Health Program.

Over half of the annual health claims were submitted by three provider types: physician (27-32%), pharmacy (12-13%) and habilitation<sup>5</sup> (11-12%).

#### **Health Care Workforce**

The supply of physicians in the United States is tracked by the Association of American Medical Colleges biennially. Arizona had 160 hospitals individually licensed by the state which were subtyped as children, critical access, long term, short term, psychiatric, rehabilitation, transplant and non-participating. East Maricopa Region had seven short-term hospitals in Cave Creek, Chandler and Tempe, followed by two psychiatric hospitals, one rehabilitation hospital and one military hospital. Multiple ambulatory surgical centers, medical groups, outpatient treatment centers and other medical facilities are available throughout the region.

The rate of available primary care physicians in the region was 35-40 primary care physicians per 1,000 AHCCCS children compared to the statewide rate of 23-24 per 1,000 AHCCCS children. For primary care physicians accepting AHCCCS patients, the regional rate was 23-25 physicians per 1,000 AHCCCS children. For dentists, the regional rate was 12-14 dentists per 1,000 AHCCCS children compared to 16-17 dentists per 1,000 AHCCCS children statewide.

In determining access to care by distance traveled, we found that as the number of miles to a provider increased in East Maricopa Region, the number of AHCCCS children traveling that distance decreased. For primary care physicians, pharmacy, dentist and behavioral health services, 75-87% of AHCCCS children in East Maricopa Region traveled no more than one mile for services compared to 56-65% of AHCCCS children statewide. The nearest hospital was up to 5 miles away for 90% of regional AHCCCS children compared to 80-81% of AHCCCS children statewide.

# **Primary Care and Well-Child Visits**

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Access to primary care is important for the health and well-being of children. Primary care practitioners (PCPs) provide appropriate screenings, treatment and preventive services. When children regularly visit a PCP, they are less likely to visit the emergency department for non-urgent care. Well-child visits are PCP visits scheduled at designated age intervals where a child's growth and development are measured and

<sup>&</sup>lt;sup>4</sup> Tribal affiliation refers to whether an individual is a member of a federally recognized Arizona tribe and is displayed as a flag (Yes/No) in this report. This information is captured during enrollment in AHCCCS.

<sup>&</sup>lt;sup>5</sup> Habilitation is training in independent living skills or special developmental skills, sensory-motor development, orientation and mobility and behavior intervention.

tracked according to national guidelines. PCPs examine a child holistically for physical, mental, emotional and social/environmental health during a well-child visit.

Regionally, 87-88% of AHCCCS children had at least one PCP visit compared to 85-86% of AHCCCS children statewide and 86-87% of Medicaid children nationally. All rates exceeded the AHCCCS Minimum Performance Standard (MPS)<sup>6</sup> of 84%. Nine of the 15 subregions met or exceeded the AHCCCS statewide rates and MPS for annual PCP visits. AHCCCS children ages 1-2 (91-93%) were more likely to have annual PCP visits than ages 3-5 (84-85%). Hispanic and Latino AHCCCS children (90-91%) were more likely to have annual PCP visits than Non-Hispanic or Latino AHCCCS children (85-86%).

Regionally, 55-59% of AHCCCS children birth to 15 months had six or more well-child visits compared to 53-60% of AHCCCS children statewide and 63-66% of Medicaid children nationally. The region and state rates were below the AHCCCS MPS of 65% (2017 and 2018) and 62% (2019) for this indicator. Paradise Valley (75%) exceeded the AHCCCS statewide rate and MPS in 2017 for this indicator. Fountain Hills (76%) exceeded the AHCCCS statewide rate and MPS in 2018. Cave Creek (75%), Fountain Hills (62%), Paradise Valley Village (69%), South Scottsdale (64%) and Tempe (63%) exceeded the AHCCCS statewide rate and MPS in 2019. Asian/Pacific Islander (59-67%) and Caucasian/White (60-64%) AHCCCS children birth to 15 months were more likely to have six or more well-child visits than other races. Hispanic or Latino AHCCCS children (61-64%) were more likely to have six or more well-child visits than Non-Hispanic AHCCCS children (52-57%).

For AHCCCS children ages 3-5, 61-63% of regional children had an annual well-child visit compared to 62-65% of statewide children and 72-74% of Medicaid children ages 3-6 nationally. The region was below the AHCCCS MPS of 66% for this indicator. By subregion, Fountain Hills (68%), Paradise Valley (79%) and South Scottsdale (66%) met or exceeded the AHCCCS statewide rate and MPS for annual well-child visits for AHCCCS children ages 3-5 in 2017; in 2018, Cave Creek (66%) and South Scottsdale (69%) met these criteria; in 2019, Downtown Chandler (67%), Fountain Hills (69%) and South Scottsdale (67%) met these criteria. Hispanic or Latino AHCCCS children ages 3-5 (66-69%) were more likely to have an annual well-child visit than Non-Hispanic or Latino AHCCCS children (58-59%). Also, Asian/Pacific Islander (62-67%), Black (60-61%) and Caucasian/White (64-66%) AHCCCS children ages 3-5 were more likely to have an annual well-child visit.

corrective action plan and may be subject to sanctions for each deficient measure.

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<sup>&</sup>lt;sup>6</sup> Minimum Performance Standard (MPS) is the minimal expected level of performance by AHCCCS Contractors. AHCCCS-reported rates are the official rates used to determine Contractor compliance with performance requirements. If a Contractor does not achieve the MPS, they will be required to submit a

## **Screening for Lead Poisoning**

Lead poisoning is a silent killer because often there are no symptoms. Exposure to lead can cause irreversible damage to the brain and other vital organs in children, as well as intellectual and behavioral deficits. To detect abnormal blood lead levels in children, screenings are conducted via a blood lead test. According to the Arizona Department of Health Services (ADHS), children who live in areas designated as high-risk for lead poisoning should receive a blood lead test at 12 and 24 months of age, and older children who have not been previously tested should receive the blood lead test. ADHS reported 61,391 children under age six (14% of children under age 5) were screened in 2019, and 40,773 (66%) of those children lived in high-risk areas. Of the children living in high-risk areas, 29% were screened at 12 months of age, and 19% were screened at 24 months of age. Only 10% of children were screened at both intervals.

For AHCCCS children being screened for lead poisoning one or more times by their second birthday, the regional rates were 25-26% compared to AHCCCS statewide rates of 32-35%. None of the East Maricopa subregions met the AHCCCS statewide rates. Asian/Pacific Islander AHCCCS children met or exceeded the AHCCCS statewide rates for 2017 (32%) and 2018 (36%).

# Weight Assessment and Counseling<sup>8</sup>

Childhood obesity has both short-term and long-term effects, so it is important for PCPs to monitor weight problems in children and provide guidance for maintaining a healthy weight and lifestyle. The prevalence of obesity among children aged 2–5 years in 2015-2016 was 14% according to a national survey. For this report, we focused on AHCCCS children ages 3-5.

The regional rates for weight assessment and counseling showed AHCCCS children in East Maricopa were assessed for weight at 6-7% compared to AHCCCS children statewide who were assessed at rates of 9-19%. Rates for nutrition counseling were 3-4% at the regional level versus 4-5% at the state level for AHCCCS children. Physical activity assessments in the region and state were assessed at rates of <1-1%.9

#### **Developmental Screening and Delay**

During early childhood, children grow and develop at a rapid pace physically and cognitively. Although children develop skills at different times, there are guidelines that define the period when an average child should meet certain developmental milestones. National pediatric guidelines recommend developmental screenings during well-child visits for all children ages 9 months, 18 months, 2 years and 2.5 years. Developmental delay occurs when a child does not demonstrate mastery of developmental milestones. Developmental delays have been found to occur in 10-15% of preschool children nationwide.

<sup>8</sup> There was limited reporting in claims data as this information was most likely collected in the medical record, so these rates should be interpreted with caution.

<sup>&</sup>lt;sup>7</sup> See <a href="https://www.azdhs.gov/preparedness/epidemiology-disease-control/lead-poisoning/index.php#high-risk-zip-codes-home to identify high-risk zip codes.">https://www.azdhs.gov/preparedness/epidemiology-disease-control/lead-poisoning/index.php#high-risk-zip-codes-home to identify high-risk zip codes.</a>

<sup>&</sup>lt;sup>9</sup> Physical Activity Counseling includes sports physicals which are not provided to children in the early childhood age group.

Regional rates of developmental screenings in AHCCCS children birth to age 5 increased over the report period from 14% in 2017 to 19% in 2019 compared to statewide AHCCCS rates of 10-14%. <sup>10</sup> By subregion, Cave Creek (44%) and Paradise Valley Village (44%) exceeded the AHCCCS statewide median rate for developmental screenings in 2017. In 2018, the following subregions met or exceeded the AHCCCS statewide median rate: Cave Creek (48%), Chandler (36%), Downtown Chandler (44%), Fountain Hills (34%), Guadalupe (35%), Paradise Valley (70%), Paradise Valley Village (34%), Scottsdale (42%) and South Scottsdale (39%). Regional AHCCCS children ages 1-2 (31-44%) were more likely to receive developmental screenings than ages <1 (8-10%) and ages 3-5 (5-7%). Regional Hispanic or Latino AHCCCS children (33-48%) were more likely to receive developmental screenings than Non-Hispanic or Latinos (30-41%). Asian/Pacific Islander (36-50%) and Caucasian/White (36-48%) AHCCCS children were more likely to receive developmental screenings than Black (27-38%) and Native American (17-25%) AHCCCS children.

Rates of diagnosing developmental delay in AHCCCS children were 4-6% at the regional level compared to 3-5% at the state level for AHCCCS children. Male AHCCCS children (5-7%), ages 3-5 (5-9%) or Asian/Pacific Islander (4-7%) were more likely to be diagnosed with developmental delay. Of those AHCCCS children who were diagnosed with developmental delay, 41-62% of regional AHCCCS children received behavioral health services compared to 47-58% of AHCCCS children statewide. The following subregions met or exceeded the statewide rates for AHCCCS children receiving behavioral health services after being diagnosed with developmental delay: Ahwatukee (2017 and 2019), Chandler (2019), Downtown Chandler (2019), Fountain Hills (2017-2019), Paradise Valley Village (2019), Scottsdale (2018 and 2019), and Tempe (2019). Male AHCCCS children (43-67%) and ages 3-5 (46-70%) were more likely to receive behavioral health services than females (37-54%) and ages 1-2 (33-46%).

#### **Behavioral Health**

The social-emotional development and adaptive functioning of a young child is as important as their physical health. Negative early childhood events can lead to behavioral and physical health problems in adulthood if behavioral health intervention services are not provided at the infant and toddler stages. For young children, behavioral health services <sup>11</sup> would likely include day programs, crisis services, rehabilitation services, health promotion, mental health counseling, psychiatric and psychologist services, and various support services.

Eleven to eighteen percent of AHCCCS children in East Maricopa received behavioral health services compared to 11-16% of AHCCCS children statewide. Several subregions provided behavioral health services to AHCCCS children at rates higher than the AHCCCS statewide rates. Male AHCCCS children in East Maricopa were more likely to receive behavioral health services (13-22%) compared to female AHCCCS children (7-13%).

<sup>&</sup>lt;sup>10</sup> Due to the limited capture of developmental screenings in claims data alone, these rates should be interpreted with caution.

<sup>&</sup>lt;sup>11</sup> See <a href="https://www.azahcccs.gov/Members/AlreadyCovered/coveredservices.html">https://www.azahcccs.gov/Members/AlreadyCovered/coveredservices.html</a> for more details on AHCCCS behavioral health services.

# Vision<sup>12</sup>

Visual impairment affects a child's development, performance, and quality of life. Fortunately, most vision problems are successfully treated when detected early through regular visits to PCPs, and well-child visits should include a vision screening. It has been estimated that 20% of preschool children in the United States have eye or vision problems. Arizona's Eyes on Learning Vision Coalition recommends a vision screening beginning at age one. Children ages 3-5 should have at least one vision screening by a PCP or trained screener, and annual screenings should be provided to children in kindergarten through fourth grade.

In East Maricopa, 48-50% of AHCCCS children received an annual vision screening or well-child visit compared to 43-47% of AHCCCS children statewide. Most subregions met or exceeded the AHCCCS statewide vision screening rates in 2017-2019. AHCCCS children ages 1-2 (68-71%) were more likely to receive an annual vision screening or well-child visit than ages 3-5 (58-60%). Regional AHCCCS children who were Hispanic or Latino (53-56%) were more likely to receive an annual vision screening or well-child visit than Non-Hispanic or Latino AHCCCS children (45-48%). Eye exams were conducted much less frequently, 4% annually at the regional level and 3-4% at the state level for AHCCCS children. Regional AHCCCS children ages 3-5 (6%) were more likely to receive an eye exam than ages 1-2 (2-3%). Follow-up eye exams were conducted on AHCCCS children in the region at a rate of 4% similarly to the statewide rates of 4-5%. AHCCCS children with visually significant eye conditions received treatment at rates of 52-57% regionally compared to 54-60% statewide.

# Hearing<sup>12</sup>

Most children begin hearing sounds at birth and learn to speak over time by imitating the sounds around them. However, it is reported that around two or three out of every 1,000 children are born deaf or hard-of-hearing in the United States, and more lose their hearing later in childhood. For children diagnosed with hearing loss, early detection, intervention and treatment would provide each child with the opportunity to develop better language and communication skills. Arizona strives to screen all infants before one month of age. Infants who do not pass the initial hearing screen and a rescreening, should be evaluated further to confirm or diagnose hearing loss before 3 months of age. Infants diagnosed with permanent hearing loss should receive intervention services before 6 months of age.

Around 99% (82,035) of all Arizona infants received a newborn hearing screening in 2017 which was slightly higher than the national rate of 98%. Less than 1% of all Arizona infants were diagnosed with permanent hearing loss, and of those, 42% were diagnosed before three months of age. Nationally, 10% of infants were diagnosed with permanent hearing loss, and of those, approximately 74% were diagnosed

12 ibid

<sup>&</sup>lt;sup>12</sup> Per the AHCCCS Medical Policy Manual, AHCCCS children should receive hearing and vision screenings during their well-child visits according to the periodicity schedule. Claims data does not specify each service provided during a well-child visit; thus, we cannot verify whether these screenings were provided according to the schedule. The rates in this report should be interpreted with caution.

before three months of age. The provision of additional audiology services to AHCCCS children under age one in East Maricopa decreased from 17% in 2017 to 12% in 2019 compared to statewide AHCCCS children's rates fluctuating 9-12% over the same period.

Hearing screenings were provided to 30-39% of regional AHCCCS children ages 1-5 compared to 20-28% of AHCCCS children statewide. Regional male AHCCCS children ages 1-5 (35-42%) were more likely to receive hearing screenings than ages 1-2 (25-36%). The provision of additional audiology services to regional AHCCCS children ages 1-5 decreased from 55% of regional AHCCCS children in 2017 to 40% in 2019 while statewide AHCCCS children's rates decreased from 68% to 57% over the same. Regional male AHCCCS children ages 1-5 (43-56%) were more likely to receive additional audiology services than females (36-52%). Hispanic or Latino regional AHCCCS children (43-61%) were more likely to receive additional audiology services than Non-Hispanic or Latino AHCCCS children (39-52%). Native American AHCCCS children ages 1-5 in the region were more likely to receive additional audiology services in 2017 (73%) and 2018 (50%) than other races.

#### **Oral Health**

Oral health is a key indicator of overall health, well-being and quality of life. Access to dental care is necessary to maintain good oral health. Two preventative care dental visits are recommended annually for children. For young children, the application of fluoride varnish to primary and permanent teeth biannually is also recommended to prevent cavities.

In East Maricopa, 49-51% of AHCCCS children had at least one annual dental visit compared to 51-53% of AHCCCS children statewide. Neither the region, the subregions nor the state met the AHCCCS MPS of 60% for annual dental visits for ages 2-20. AHCCCS children who were ages 3-5 (58-59%) were more likely to have at least one annual dental visit than ages 1-2 (37-38%). Hispanic or Latino AHCCCS children (56-57%) were more likely to have at least one annual dental visit than Non-Hispanic or Latino AHCCCS children (46-47%).

Two preventative care dental visits are recommended annually for children. In East Maricopa, 17-20% of AHCCCS children received the biannual preventative care dental visit compared to 18-19% of AHCCCS children statewide; however, 43-45% of regional AHCCCS children had at least one preventative care dental visit per year. Fluoride varnish was applied to 46-47% of AHCCCS children in the region compared to 47-49% of AHCCCS children statewide. The following subregions met or exceeded the AHCCCS statewide rates for AHCCCS children receiving a fluoride varnish application: Downtown Chandler (52%), Fountain Hills (50%) and South Scottsdale (50%) in 2017; Cave Creek (49%) Downtown Chandler (53%), Fountain Hills (48%) and South Scottsdale (49%) in 2018; and Downtown Chandler (52%) and South Scottsdale (50%) in 2019. AHCCCS children ages 3-5 (52-54%) were more likely to have a fluoride varnish application than ages 1-2 (36-37%). Hispanic or Latino AHCCCS children (53-54%) were more likely to have a fluoride varnish application than Non-Hispanic or Latino AHCCCS children (42-43%).

#### **Maternal Prenatal and Postpartum Care**

The health of women before pregnancy and after delivery significantly impacts their health and the health of their babies. Thus, it is important to focus on women's prenatal and postpartum care. Prenatal care involves regular visits to a health care provider to monitor the mother's health and health of the

developing fetus. Women should have at least one prenatal visit in the first trimester of pregnancy. The period of up to 60 days following childbirth is called the postpartum period. Preexisting health conditions, social determinants, and newly developed conditions contribute to maternal morbidity and mortality during this period so at least one postpartum visit is recommended.

In East Maricopa, 84-86% of pregnant women began prenatal care in the first trimester, matching the rates for AHCCCS women statewide, and both are above the Healthy People 2030 target rate of 81%<sup>13</sup>. All reported subregions met or exceeded the Healthy People 2030 target rate for timely prenatal care in at least two of the three years, and most subregions met or exceeded the AHCCCS statewide rates in at least one year. There was little difference between prenatal care rates for Hispanic or Latino AHCCCS women and Non-Hispanic or Latino AHCCCS women, and AHCCCS women age <20 (84-87%) were more likely to receive timely prenatal care than teen mothers (74-78%).

For postpartum care, 91-93% of regional AHCCCS women had at least one postpartum visit compared to 88-89% of AHCCCS women statewide and 64-75% of Medicaid women nationally. All reported subregions met or exceeded the AHCCCS statewide rates for postpartum visits in at least two of the three years. There were only small differences between age group, tribal affiliation, ethnicity and race for this indicator.

#### **Health Plan Performance**

This section provided a selection of health indicators to compare results among AHCCCS children enrolled in each of the AHCCCS health plans available in the region. In this snapshot of service utilization for AHCCCS children enrolled in each AHCCCS health plan, nearly all regional health plans met or exceeded the AHCCCS statewide aggregate performance and MPS for PCP visits for ages 1-5, except for the American Indian Health Program (AIHP), Banner University Family Care (2018 and 2019), Comprehensive Medical and Dental Program (CMDP) (2017), DES DD and Magellan Complete Care (2019). Regional health plan performance for at least one well-child visit in the first 15 months ranged 90-100% for most health plans except AIHP and Banner University Family Care (2017). Care 1<sup>st</sup> exceeded the AHCCCS statewide aggregate performance and MPS for six or more well-child visits in the first 15 months in 2019). Care 1<sup>st</sup> exceeded the AHCCCS statewide aggregate performance and MPS annual well-child visits for ages 3-5 in 2018. Children's Rehabilitative Services met or exceeded the MPS for biannual preventative care dental visits for ages 1-5 in 2017 and 2018<sup>14</sup>.

<sup>14</sup> We note that the AHCCCS statewide indicator for preventative care dental visits includes ages 2-20 which incorporates a significantly larger number of AHCCCS children than our reporting on ages birth to 5, so the rates should be compared with caution.

<sup>&</sup>lt;sup>13</sup> See <a href="https://health.gov/healthypeople/objectives-and-data/browse-objectives/pregnancy-and-childbirth/increase-proportion-pregnant-women-who-receive-early-and-adequate-prenatal-care-mich-08 for the Healthy People 2030 Prenatal Care Objective.

#### Conclusion

From 2017 to 2019, East Maricopa showed strong performance on the following AHCCCS children's and women's health indicators: health care workforce, access to care, annual PCP visits, and maternal prenatal and postpartum care. These achievements contributed to good health outcomes throughout the region. The areas where needs were identified for AHCCCS women and children included well-child visits, lead poisoning screenings, developmental screenings, vision screenings, hearing screenings in ages 1-5, and oral health care. The information in this report can be combined with other available information to create a more comprehensive view of young children and women in the region for regional council planning.

# **INTRODUCTION**

# THE IMPORTANCE OF EARLY CHILDHOOD HEALTH

Under the direction of First Things First (FTF), the Arizona State University Center for Health Information & Research (CHiR) conducted a regional analysis of children from birth to age 5 to explore the health assets and needs in the FTF East Maricopa Region. This report provides detailed health utilization and access to services for children birth through 5, along with prenatal and postpartum women, who were enrolled in the Arizona Health Care Cost Containment System (AHCCCS). Additional information is provided via medical board licensing data to further describe access to medical professionals and services contracted under AHCCCS. The goal is for the FTF Regional Partnership Councils to utilize the findings in this report when conducting regional planning discussions, as an additional resource and tool to the Regional Needs and Assets base report.

#### **DEFINITIONS**

# Access to Care

This term refers to making health care services readily available when needed and removing all barriers.

# Age Groups

- Age is defined as the age of the patient on Dec. 31 of each given year. The age for a patient is
  constant through the report year. Special age breakdowns are listed for certain indicators that
  have an associated milestone.
- Infants: less than 1 year of age
- Toddlers: greater than or equal to 1 year of age to less than 3 years of age
- Preschooler: greater than or equal to 3 years of age to less than 6 years of age

#### **Assets**

An asset is a finding where young children or women appear to be faring well regarding utilization of or access to health care.

#### **Behavioral Health**

To determine whether children are receiving behavioral health services, we used the following definition: category of service on claim equals mental health services (category of service = 47) or primary diagnosis is a behavioral health diagnosis as listed in the AHCCCS Behavioral Health Services Matrix <a href="https://www.azahcccs.gov/PlansProviders/MedicalCodingResources.html">https://www.azahcccs.gov/PlansProviders/MedicalCodingResources.html</a>.

# Children

Unless noted otherwise, all references to children denote children, ages birth to 5, who are AHCCCS members.

#### CMS Median

The Centers for Medicare & Medicaid Services (CMS) annually collects and reports state performance rates on a standardized set of care quality measures for Medicaid and Children's Health Insurance Program beneficiaries, called the Child and Adult Core Set. The CMS Median is the average performance among reporting states for each measure.

#### Habilitation

Training in independent living skills or special developmental skills, sensory-motor development, orientation and mobility and behavior intervention.

# Healthcare Effectiveness Data and Information Set

The Healthcare Effectiveness Data and Information Set (HEDIS) is a tool produced by the National Committee for Quality Assurance (NCQA) that is used by most U.S. health plans to measure performance and quality in health care. HEDIS® contains over 90 measures under six domains of care: effectiveness of care, access/availability of care, experience of care, utilization and risk adjusted utilization, health plan descriptive information, and measures reported using electronic clinical data systems. The national committee collects HEDIS® survey results from health plans and Preferred Provider Organizations through the Healthcare Organization Questionnaire and collects non-survey data through the Interactive Data Submission System. HEDIS measures are specifically defined to make comparisons among health plans. The measurement set is reviewed annually. CHiR uses the AHCCCS claims within HEDIS. HEDIS measures have complicated numerator and denominator calculations, and therefore, are expressed and interpreted as rates.

#### **Health Plans**

Health plan categories include acute care, Children's Rehabilitative Services, Comprehensive Medical and Dental Program, Developmental Disability/Department of Economic Security, Long Term Care, and Fee-For-Service American Indian health plans.

# Minimum Performance Standard

Minimum Performance Standard (MPS) is the minimal expected level of performance by AHCCCS Contractors. AHCCCS-reported rates are the official rates used to determine Contractor compliance with performance requirements. If a Contractor does not achieve the MPS, they will be required to submit a corrective action plan and may be subject to sanctions for each deficient measure.

## Needs

A need is an area where it appears that access or utilization of health care is low.

# Postpartum Period

The AHCCCS postpartum period begins the day the pregnancy terminates and continues for 60 days following pregnancy termination.

# **Primary Care Physician Specialties**

Physicians included in the primary care specialty include Family Practitioner, General Practitioner, Internal Medicine and Pediatrician.

# Race/Ethnicity

Race and ethnicity are grouped and reported in the following manner.

- Race
  - Asian/Pacific Islander
  - o Black
  - Caucasian/White
  - Native American
  - Other/Unknown

- Ethnicity
  - Hispanic or Latino
  - Not Hispanic or Latino
  - Unknown

Up until 2017, AHCCCS only collected one race/ethnicity variable and used the Hispanic value to denote Hispanic or Latino origin. As of 2017, AHCCCS began collecting race and ethnicity as separate variables. Hispanic is retained as a race variable, but AHCCCS is phasing out its use; therefore, the decrease in the use of Hispanic in the race variable correlates to the increase in reporting of Unknown in the race variable. Ethnicity is reported separately beginning in 2018 and notes on its use in this report are below.

- Individuals who reported "Not Hispanic, Latino, Spanish" are not Hispanic or Latino origin.
- To denote those of Hispanic or Latino origin, we combine Mexican, Mexican American, Chicano, Puerto Rican, Cuban, Other Hispanic/Latino Origin, and Hispanic or Latino Unknown.
- All individuals who reported a race/ethnicity of Hispanic prior to 2017 were assigned a race of other/unknown and an ethnicity of Hispanic or Latino origin
- Ethnicity Unspecified refers to individuals who did not answer or were not provided the opportunity to give this information.
- Ethnicity Unknown means the individual chose to be unknown. AHCCCS started phasing out this category in October 2018.
- Data on multiracial individuals is not collected.

# **Tribal Affiliation**

Tribal affiliation refers to whether an individual is a member of a federally recognized Arizona tribe and is displayed as a flag (Yes/No) in this report. This information is captured during enrollment in AHCCCS. This is based on AHCCCS-stated affiliation, not residential location.

# Well-Child Visits

Children enrolled in AHCCCS receive well-child visits under the Early and Periodic Screening, Diagnostic and Treatment (EPSDT) Program. The EPSDT program provides comprehensive treatment and preventive health care services for children under age 21. The services include dental, physical, behavioral health, developmental, vision, hearing, screenings and other specialty services. EPSDT visits are all-inclusive, meaning one payment is made for all services rendered during the visit. Only certain services are billed

separately when conducted by qualified health care providers, and those are: nutritional assessments, developmental screenings, immunizations, fluoride varnish and ocular photo screening.

#### Women

Unless noted otherwise, all references to women denote women who were AHCCCS members.

#### **APPROACH**

CHiR and representatives from the FTF Regions, Programs, and Evaluation teams determined priority indicators for this report. FTF provided the regional and subregional boundaries. East Maricopa consisted of the 15 subregions: Ahwatukee, Carefree, Cave Creek, Chandler, Downtown Chandler, East Maricopa Remainder, Fort McDowell, Fountain Hills, Guadalupe, Paradise Valley, Paradise Valley Village, Rio Verde-Goldfield Ranch, Scottsdale, South Scottsdale, and Tempe. The main data source was claims data from the Arizona Health Care Cost Containment System (AHCCCS), Arizona's Medicaid agency; therefore, the results presented in this report were for children and mothers who were enrolled in AHCCCS from 2017 to 2019. This population was denoted as AHCCCS children or AHCCCS women.

AHCCCS children's health was measured in the following categories: primary care, well-child visits, health care workforce, screening for lead poisoning, weight assessment and counseling, developmental screening and delay, behavioral health, vision, hearing, oral health, immunizations, maternal prenatal and postpartum care, and health plan performance.

Many of the reported indicators were from the Healthcare Effectiveness Data and Information Set (HEDIS). HEDIS is a performance improvement tool whereby health plans, health care organizations and government agencies submit data on specific health measures. HEDIS used the collected data to calculate national performance statistics and benchmarks and set standards for measures. HEDIS specifications were applied to the AHCCCS population for each region. The denominators were listed within each indicator and are available on the National Committee for Quality Assurance website at <a href="https://www.ncqa.org/hedis/">https://www.ncqa.org/hedis/</a>. Inclusion generally required a child to have continuous enrollment for the reporting year with no more than one gap smaller than 45 days allowed. Some indicators also required enrollment in a period preceding the reporting year.

Non-HEDIS denominators were derived from the children who met the AHCCCS inclusion criteria for the region. The AHCCCS inclusion criteria were children ages 0-5 (0 <= age < 6) who were enrolled in AHCCCS in 2017, 2018, or 2019 and residing in Arizona regions defined by First Things First. Health claims were for paid services in 2017, 2018, or 2019. Additional AHCCCS enrollment requirements were indicator-based. The complete population of children covered by AHCCCS were not included due to the limitations on AHCCCS enrollment gaps which were not met by all children.

For the distance analysis that was reported in the health care workforce section, all AHCCCS-enrolled children were assigned coordinates on a map related to their residential address on file. Health providers were also assigned coordinates from their address on file or public address, if available. Each child's address was analyzed to determine the distance in miles to the closest provider for each provider type. The children were then grouped into distance ranges as percentages. The region and state percentages

were listed side-by-side to compare totals and determine if the population in the region may have access to care issues due to the distance required to travel for health services.

Data used in this report covered all AHCCCS members in Arizona, including members living in FTF tribal regions and subregions. Report creations for tribal regions and subregions was carried out with specific approval from the tribe. For those tribal regions who did not give approval, data was included only in aggregate totals for Arizona. In the case of a tribal subregion, only aggregate totals for Arizona and the region were included.

#### **REPORTING**

There were 13 health topics discussed in this report. Each section began with context on the importance of the health topic before discussing the results from the AHCCCS claims data.

The AHCCCS results were presented at the regional level with state and national benchmarks provided for comparison, where available. When possible, the results are grouped by 1) indicators that met or were above the state average or national HEDIS standards and 2) indicators that did not meet or were below the state average or national HEDIS standards. Other notable findings were also presented that do not have comparison data. Most results were presented as percentages for standardization purposes and ease of comparison with benchmarks. The terms rate and percent were used interchangeably.

After reporting the general regional demographics, the results were displayed by gender, age group, race, ethnicity, tribal affiliation, provider type, and/or health plan when the data was available and within the data suppression guidelines stated below. Each section contained maps to display the results at the subregional level. The maps had a color gradient which compared the performance among the subregions for each indicator. A darker color denoted a higher percentage of individuals in the subregion who were included in the indicator. Percentages over 1% were rounded to the nearest whole number. Percentages less than 1% were denoted as "<1%".

A brief conclusion summarized how well the region was doing with regards to access and utilization of health care services and provided areas where the regional councils may want to focus during their regional planning conversations.

The Executive Summary was designed to provide the main findings and takeaways for the report. A definitions section explained the lesser-known terms. The data sources were detailed in the Appendix which follows the references. The report was hyperlinked for ease of navigating from the Table of Contents and the text to the associated topics, figures and tables.

To protect the confidentiality of program participants, the First Things First Data Dissemination and Suppression Guidelines preclude our reporting data related to health or developmental delay if the count is less than six. Throughout this report, information which was not available because of suppression guidelines will be indicated by entries of "<6" for counts or "DS" (data suppressed) for percentages. Data were sometimes not available for particular regions, either because a particular program did not operate in the region or because data were only available at a higher level (i.e., county, state, etc.). Cases where data were not available will be indicated by an entry of "N/A."

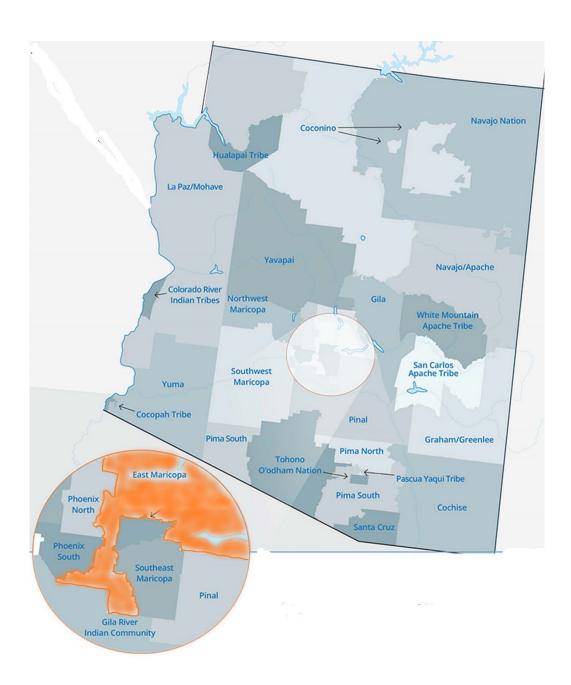
#### **DATA LIMITATIONS**

Most of the results in this report used AHCCCS claims and encounter data. While being limited to the population of children enrolled in Arizona Medicaid, this data source was also subject to coding errors and missing data for some indicators.

To best capture the full picture of childhood immunizations, a combination of data from claims, electronic health records, paper medical records and registry data was needed. AHCCCS used a combination of AHCCCS claims, Arizona State Immunization Information System (ASIIS) registry data and medical record data from its contractors to measure immunization rates internally. For this report, we used only AHCCCS claims as we did not have access to the other data sources. Since the AHCCCS claims data only included a subset of the immunizations of Arizona's children, our results showed substantially lower immunization rates than AHCCCS officially reports.

Per the AHCCCS Medical Policy Manual, AHCCCS children should receive hearing and vision screenings during their well-child visits according to the periodicity schedule. Claims data does not specify each service provided during a well-child visit; thus, we cannot verify whether these screenings were provided according to the schedule. The rates in this report should be interpreted with caution.

# **EAST MARICOPA REGIONAL RESULTS**



#### POPULATION AND DEMOGRAPHICS OF CHILDREN ENROLLED IN AHCCCS

AHCCCS exists to make care affordable to the individuals and families it enrolls, including the approximately 235,000 children birth to age 5 who were enrolled in AHCCCS from 2017 to 2019.

There were 234,616 children from birth to age 5 enrolled in AHCCCS statewide from 2017 to 2019.

(AHCCCS Claims Data, 2021)

In East Maricopa there were 13,416 children enrolled in AHCCCS in 2017, 12,557 children enrolled in 2018 and 12,430 children enrolled in 2019. Of these, male AHCCCS children outnumbered females by 1-3% (Table 1). Enrollment of AHCCCS children decreased 7% over the three-year period. There were more infants and toddlers than preschoolers in the region, decreasing from 10% more in 2017 to 4% more in 2019 in Table 2.

Around 91% of AHCCCS children lived in six of the 14 subregions: Ahwatukee, Chandler, Downtown Chandler, Guadalupe, South Scottsdale and Tempe in Table 3.

In Figure 2, 33-35% of AHCCCS children were Hispanic or Latino, and 10-11% of AHCCCS children were affiliated with a tribal community (Figure 3). Two-thirds of AHCCCS children were enrolled in Mercy Care Plan, Steward Health Choice AZ and UnitedHealthcare while 2-3% of AHCCCS children were enrolled in the American Indian Health Program in Figure 4.

Over half of the annual health claims were submitted by three provider types: physician (27-32%), pharmacy (12-13%) and habilitation (11-12%), which is training in independent living skills or special developmental skills, sensory-motor development, orientation and mobility and behavior intervention (Table 4).

Table 1. Number of AHCCCS Children Birth to Age 5 by Year and Sex

Year	Female	Male	Total of AHCCCS-Enrolled Children
2017	6,619	6,797	13,416
2018	6,198	6,359	12,557
2019	6,034	6,396	12,430

Source: AHCCCS Claims Data, 2021. CHiR is the source for all processing of the AHCCCS data.

Table 2. Number of AHCCCS Children Birth to Age 5 by Year and Age Group

Year	Infant (under 1)	Toddler (1-2)	Preschooler (3-5)
2017	2,954	4,395	6,067
2018	2,785	3,870	5,902
2019	2,704	3,785	5,941

Source: AHCCCS Claims Data, 2021. CHIR is the source for all processing of the AHCCCS data.

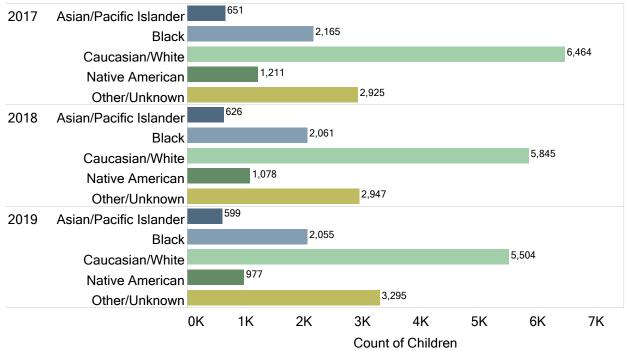
<sup>&</sup>lt;sup>15</sup> Tribal affiliation refers to whether an individual is a member of a federally recognized Arizona tribe and is displayed as a flag (Yes/No) in this report. This information is captured during enrollment in AHCCCS.

Table 3. Number of AHCCCS Children Birth to Age 5 by Subregion by Year

Subregion / Year	2017	2018	2019
Ahwatukee	1,031	986	980
Carefree	9	8	7
Cave Creek	144	141	135
Chandler	1,704	1,646	1,574
Downtown Chandler	3,876	3,610	3,556
Fort McDowell	39	32	31
Fountain Hills	163	159	156
Guadalupe	1,415	1,276	1,271
Paradise Valley	39	38	41
Paradise Valley Village	243	209	234
Scottsdale	603	583	620
South Scottsdale	1,041	940	939
Tempe	3,104	2,924	2,880

Note: Data was suppressed for East Maricopa Remainder and Rio Verde-Goldfield Ranch.

Figure 1. Number of AHCCCS Children Birth to Age 5 by Year and Race



Source: AHCCCS Claims Data, 2021. CHIR is the source for all processing of the AHCCCS data.

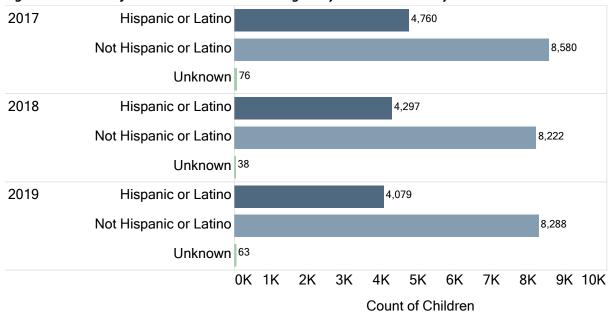


Figure 2. Number of AHCCCS Children Birth to Age 5 by Year and Ethnicity

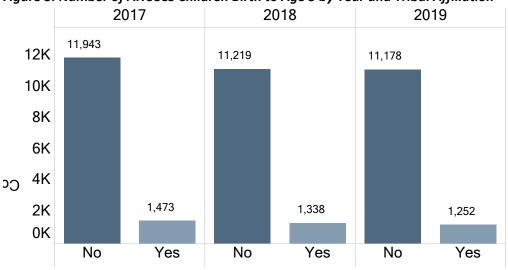


Figure 3. Number of AHCCCS Children Birth to Age 5 by Year and Tribal Affiliation

Source: AHCCCS Claims Data, 2021. CHiR is the source for all processing of the AHCCCS data.

Figure 4. Number of AHCCCS Children by Year and Health Plan

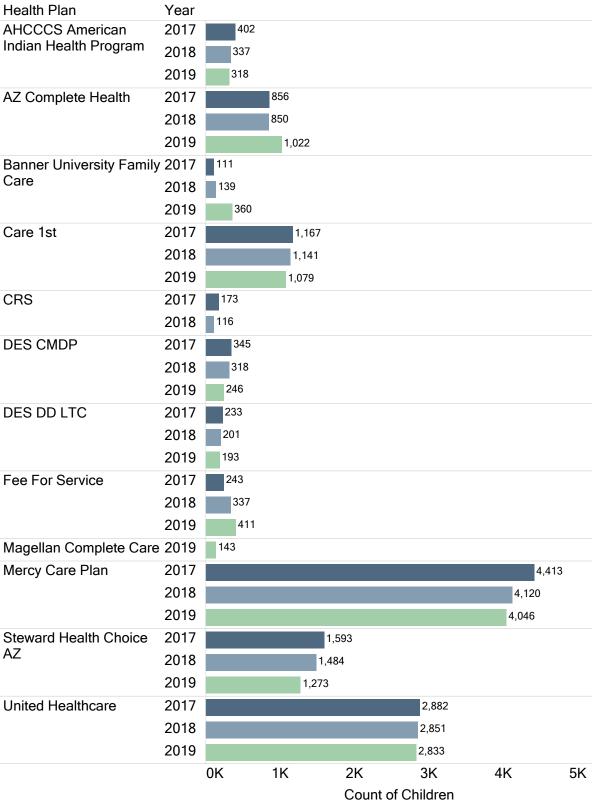


Table 4. Number of AHCCCS Claims by Provider Type (Billing Entity), 2017-2019

	20	17	20	18	2019		
Provider Type	Claims Count	Percent of Total	Claims Count	Percent of Total	Claims Count	Percent of Total	
Behavioral Health Outpatient Clinic	14,339	6%	10,720	5%	9,400	4%	
Dentist	9,227	4%	8,978	4%	8,719	4%	
Durable Medical Equipment Supplier	3,594	2%	3,696	2%	3,773	2%	
Federally Qualified Health Center (FQHC)	5,959	3%	5,842	3%	6,368	3%	
Habilitation Provider*	25,355	11%	26,889	12%	28,674	12%	
Home Health Agency	3,226	1%	5,044	2%	4,551	2%	
Hospital	17,752	8%	15,955	7%	16,935	7%	
Integrated Clinics**	1,182	1%	2,469	1%	2,765	1%	
Laboratory	5,432	2%	4,802	2%	5,075	2%	
Non-Emergency Transportation Providers	2,229	1%	1,877	1%	1,492	1%	
Occupational Therapist	7,146	3%	8,504	4%	11,573	5%	
Pharmacy	30,021	13%	27,860	12%	28,714	12%	
Physical Therapist	3,548	2%	4,298	2%	5,518	2%	
Physician – MD/DO	73,343	32%	66,846	29%	66,298	27%	
Physician Assistant	6,705	3%	7,596	3%	7,573	3%	
Registered Nurse Practitioner	9,157	4%	9,891	4%	10,502	4%	
Speech Language Pathology	2,258	1%	4,435	2%	3,972	2%	
Speech/Hearing Therapist	8,370	4%	12,043	5%	17,594	7%	
Other	3,551	2%	3,142	1%	3,617	1%	

Notes: \* Habilitation is training in independent living skills or special developmental skills, sensory-motor development, orientation and mobility and behavior intervention.

<sup>\*\*</sup> An Integrated Clinic is a provider licensed by the Arizona Department of Health Services as an Outpatient Treatment Center which provides both behavioral health services and physical health services.

#### **HEALTH CARE WORKFORCE**

Currently, Arizona has 160 hospitals individually licensed by the state which are subtyped as children, critical access, long term, short term, psychiatric, rehabilitation, transplant and non-participating (Arizona Department of Health Services, 2021). East Maricopa Region had seven short-term hospitals in Cave Creek, Chandler and Tempe, followed by two psychiatric hospitals, one rehabilitation hospital and one military hospital. Multiple ambulatory surgical centers, medical groups, outpatient treatment centers and other medical facilities are available throughout the region (Arizona Department of Health Services, 2021).

The rate of available primary care physicians in the region was 35-40 primary care physicians per 1,000 AHCCCS children (Table 6) compared to the statewide rate of 23-24 per 1,000 AHCCCS children (Table 5). For primary care physicians accepting AHCCCS patients, the regional rate was 23-25 physicians per 1,000 AHCCCS children. For dentists accepting AHCCCS patients, the regional rate was 12-14 dentists per 1,000 AHCCCS children compared to 16-17 dentists per 1,000 AHCCCS children statewide.

In Table 7, we analyzed access to care based on travel distance. We found that as the number of miles to a provider increased in the region, the number of AHCCCS children traveling that distance decreased. For primary care physicians, pharmacy, dentist and behavioral health services, 75-87% of AHCCCS children in East Maricopa Region traveled no more than one mile for services compared to 56-65% of AHCCCS children statewide. The nearest hospital was up to 5 miles away for 90% of regional AHCCCS children compared to 80-81% of AHCCCS children statewide.

Table 5. Supply of Key Health Professionals in Arizona, 2017-2019

Provider Type	20:	17	201	L8	2019*	
	Number	Rate	Number	Rate	Number	Rate
Total Active Physicians	16,345	70	17,356	74	N/A	N/A
Active Primary Care Physicians <sup>1</sup>	5,396	23	5,598	24	N/A	N/A
Pediatricians <sup>4</sup>	1,214	5	1,257	5	1,293	6
Active Registered and Practical Nurses <sup>2</sup>	N/A	N/A	101,599	433	104,434	445
Dentists <sup>3</sup>	3,796	16	3,903	17	4,012	17

Source: <sup>1</sup> (Association of American Medical Colleges, 2017). (Association of American Medical Colleges, 2019). <sup>2</sup> (National Council of State Boards of Nursing, 2021). <sup>3</sup> (American Dental Association, 2021). <sup>4</sup> (American Board of Pediatrics, 2020); (American Board of Pediatrics, 2019); (American Board of Pediatrics, 2018).

Notes: The rate was calculated using the Arizona population of AHCCCS children birth to age 5 (N = 234,616). National data on pediatricians excluded those who were over age 70 to better control for those who may have been deceased in recent years. <sup>1</sup> Data were from the 2017 and 2019 AMA Physician Masterfiles. Active physicians were federal and non-federal with an Arizona state license who worked at least 20 hours per week. \*Data on active physicians was not available for 2019.

Table 6. Supply of Key Health Professionals in East Maricopa Region per 1,000 AHCCCS Children, 2017-2019

D	20	17	2018		2019	
Provider	Num	Rate	Num	Rate	Num	Rate
Primary Care						
Primary Care – All Licensed Primary Care Physicians <sup>2</sup>	476	35	502	40	501	40
Physicians accepting AHCCCS <sup>1,2</sup> – Total	309	23	310	25	301	24
Physicians accepting AHCCCS – Pediatrics	89	7	88	7	89	7
Physicians accepting AHCCCS – Primary Care	220	16	222	18	212	17
Physicians with ≥250 AHCCCS patients per year (all ages)	112	8	119	9	119	10
Behavioral Health – AHCCCS <sup>1</sup>						
Behavioral Health Physician Specialty or Allied Health Professional		22	316	25	369	30
Primary Care with Behavioral Health Services*	6	0	7	1	8	1
Other						
Dentist – accepting AHCCCS <sup>2</sup>	155	12	168	13	173	14
Hospital <sup>1,3</sup>	11	1	11	1	11	1
Pharmacy <sup>1,4</sup>	126	9	126	10	126	10

Source: <sup>1</sup>AHCCCS Claims Data, 2021. <sup>2</sup>Arizona Medical Board and Arizona Board of Osteopathic Medical Examiners in Medicine and Surgery, 2021. <sup>3</sup> (Arizona Department of Health Services, 2021). <sup>4</sup>RXOpen dataset, accessed from data.gov, 2020. CHiR was the source for all processing of the AHCCCS and Workforce data.

Notes: The rate was calculated using the regional population of AHCCCS children birth to age 5 in 2019 (N = 13,416 for 2017, N = 12,557 for 2018 and N = 12,430 for 2019). Pharmacies that were co-located with hospitals or clinics were not captured in the data. Hospital, and pharmacy historic data was not available, so all numbers are based on most recent data available.

<sup>\*</sup>This includes Federally Qualified Health Clinics and Integrated Clinics. These facilities provide both behavioral health services and physical health services.

Table 7. Percent of AHCCCS Children Grouped by Travel Distance Between Provider and Child's Residence by Provider Type for Region and Arizona, 2017-2019

Duniday Time /NAiles	Vaar	0-1 Miles		1-5 Miles		5-10 Miles		10+ Miles		Unknown**	
Provider Type/Miles	Year	Region	ΑZ	Region	ΑZ	Region	ΑZ	Region	ΑZ	Region	AZ
Behavioral Health	2017	76%	62%	22%	30%	<1%	3%	<1%	2%	1%	4%
Specialty or Primary Care with Behavioral Health	2018	82%	64%	17%	27%	<1%	3%	DS	2%	1%	3%
Services*	2019	83%	65%	15%	27%	<1%	3%	<1%	2%	1%	4%
	2017	78%	62%	22%	29%	<1%	3%	<1%	4%	<1%	2%
Dentist	2018	75%	63%	24%	29%	1%	3%	<1%	3%	<1%	3%
	2019	76%	63%	21%	28%	2%	3%	DS	3%	<1%	3%
	2017	13%	11%	77%	69%	9%	9%	1%	10%	<1%	<1%
Hospital	2018	13%	12%	77%	69%	9%	9%	1%	11%	<1%	<1%
	2019	13%	12%	77%	69%	9%	9%	1%	11%	<1%	<1%
	2017	86%	64%	14%	26%	<1%	3%	<1%	7%	<1%	<1%
Pharmacy	2018	87%	64%	13%	26%	<1%	3%	<1%	7%	<1%	<1%
	2019	87%	64%	13%	26%	<1%	3%	DS	7%	<1%	<1%
	2017	79%	56%	19%	34%	<1%	4%	<1%	4%	2%	3%
Primary Care Physician	2018	83%	56%	14%	35%	<1%	3%	<1%	4%	3%	3%
	2019	79%	57%	18%	34%	<1%	3%	DS	4%	3%	3%

Source: <sup>1</sup> AHCCCS Claims Data, 2021. <sup>2</sup> Arizona Medical Board and Arizona Board of Osteopathic Medical Examiners in Medicine and Surgery, 2021. CHiR was the source for all processing of the AHCCCS and Workforce data.

Notes: See the Approach section for details on this methodology. Pharmacies that were co-located with hospitals or clinics were not captured in the data. Historic data on Hospital and Pharmacy were not available, so all numbers are based on the most recent data available. \*Behavioral Health providers includes primary care providers that offer behavioral health services. \*\*The Unknown column captured children who did not have an exact-match address, so the number of miles to the nearest provider could not be accurately calculated.

#### PRIMARY CARE

Access to primary care is important for the health and well-being of children. Primary care practitioners (PCPs) provide appropriate screenings, treatment and preventive services. When children regularly visit a PCP, they are less likely to visit the emergency department for non-urgent care (Transforming Clinical Practice Initiative, 2019) (Piehl, Clemens, & Joines, 2000).

The inclusion criteria for this indicator were children enrolled in the previous 12 months who had at least one claim with a primary care provider, which includes primary care physicians, nurse practitioners and physician assistants.

Statewide, 85-86% of AHCCCS children ages 25 months to six years had at least one annual PCP visit from 2017 to 2019.

(Arizona Health Care Cost Containment System, July 2021) Regionally in Table 8, 87-88% of AHCCCS children had at least one PCP visit compared to 85-86% of AHCCCS children statewide and 86-87% of Medicaid children nationally. All rates exceeded the AHCCCS Minimum Performance Standard (MPS)<sup>16</sup> of 84%. Nine of the 15 subregions met or exceeded the AHCCCS statewide rates and MPS for annual PCP visits in Table 9.

AHCCCS children ages 1-2 (91-93%) were more likely to have annual PCP visits than ages 3-5 (84-85%). Hispanic and Latino AHCCCS children (90-91%) were more likely to have annual PCP visits than Non-Hispanic or Latino AHCCCS children (85-86%) in Figure 5.

Table 8. Arizona and Regional AHCCCS Rates for PCP Visits, 2017-2019

Indicator/Year	2017		2018		2019	
	Region	Arizona	Region	Arizona	Region	Arizona
Access to Primary Care	87%	85%	87%	85%	88%	86%

Source: AHCCCS Claims Data, 2021. CHIR is the source for all processing of the AHCCCS data.

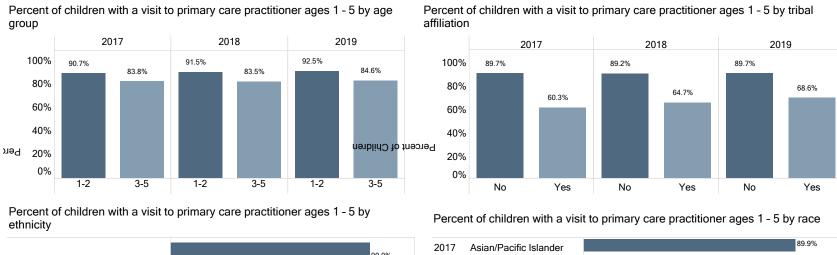
<sup>&</sup>lt;sup>16</sup> Minimum Performance Standard (MPS) is the minimal expected level of performance by AHCCCS Contractors. AHCCCS-reported rates are the official rates used to determine Contractor compliance with performance requirements. If a Contractor does not achieve the MPS, they will be required to submit a corrective action plan and may be subject to sanctions for each deficient measure.

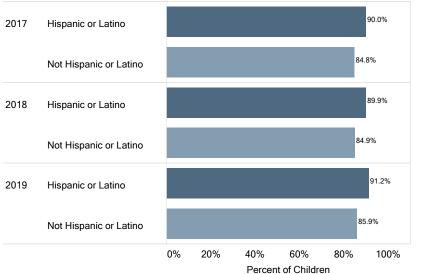
Table 9. Percent of AHCCCS Children Ages 1 – 5 with a Visit to PCP by Subregion by Year

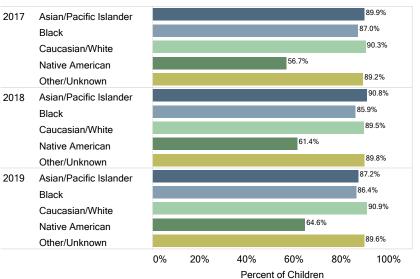
Subregion / Year	2017	2018	2019
Ahwatukee	83%	83%	84%
Cave Creek	89%	86%	88%
Chandler	86%	86%	87%
Downtown Chandler	89%	89%	90%
Fort McDowell	50%	38%	47%
Fountain Hills	86%	86%	92%
Guadalupe	82%	84%	85%
Paradise Valley	93%	89%	90%
Paradise Valley Village	91%	89%	87%
Scottsdale	86%	87%	86%
South Scottsdale	89%	88%	86%
Tempe	86%	86%	88%

Note: Data was suppressed for Carefree, East Maricopa Remainder and Rio Verde-Goldfield Ranch. Rows shaded green met or exceeded the AHCCCS statewide rates and MPS.

Figure 5. Percent of AHCCCS Children Ages 1 – 5 with a Visit to PCP by Age Group, Tribal Affiliation, Ethnicity, Race and Year







#### WELL-CHILD VISITS

Well-child visits provide an opportunity for PCPs to examine a child holistically for physical, mental, emotional and social/environmental health. A child's growth and development are tracked during a well-child visit. Screenings, counseling and immunizations take place at well-child visits. PCPs can instill healthy behaviors in children by reinforcing their importance during well-child visits. Parents and caregivers can team up with PCPs to address concerns. Creating a trusted relationship between the PCP and child is important as the child ages and develops, so these visits are beneficial to everyone involved (Moreno, 2018); (Sturgeon, 2015).

This HEDIS indicator assesses whether children who turned 15 months old during the measurement year had one or more well-child visits since birth, categorized by number of visits from one to six or more. A separate HEDIS indicator assesses whether children ages 3-5 had an annual well-child visit.

Regionally in Table 10, 55-59% of AHCCCS children birth to 15 months had six or more well-child visits compared to 53-60% of AHCCCS children statewide and 63-66% of Medicaid children nationally. The region and state rates were below the AHCCCS MPS of 65% (2017 and 2018) and 62% (2019) for this indicator.

Paradise Valley (75%) exceeded the AHCCCS statewide rate and MPS in 2017 for six or more well-child visits for AHCCCS children birth to 15 months. By subregion, Fountain Hills (76%) exceeded the AHCCCS statewide rate and MPS in 2018. Cave Creek (75%), Fountain Hills (62%), Paradise Valley Village (69%), South Scottsdale (64%) and Tempe (63%) exceeded the AHCCCS statewide rate and MPS in 2019 (Table 11).

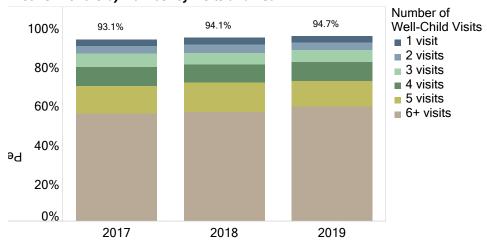
In Figure 7, Asian/Pacific Islander (59-67%) and Caucasian/White (60-64%) AHCCCS children birth to 15 months were more likely to have six or more well-child visits than other races. Hispanic or Latino AHCCCS children (61-64%) were more likely to have six or more well-child visits than Non-Hispanic AHCCCS children (52-57%).

For AHCCCS children ages 3-5 in Table 10, 61-63% of regional children had an annual well-child visit compared to 62-65% of statewide children and 72-74% of Medicaid children ages 3-6 nationally. The region was below the AHCCCS MPS of 66% for this indicator. In Table 12, Fountain Hills (68%), Paradise Valley (79%) and South Scottsdale (66%) met or exceeded the AHCCCS statewide rate and MPS for annual well-child visits for AHCCCS children ages 3-5 in 2017; in 2018, Cave Creek (66%) and South Scottsdale (69%) met these criteria; in 2019, Downtown Chandler (67%), Fountain Hills (69%) and South Scottsdale (67%) met these criteria. In Figure 8, Hispanic or Latino AHCCCS children ages 3-5 (66-69%) were more likely to have an annual well-child visit than Non-Hispanic or Latino AHCCCS children (58-59%). Also, Asian/Pacific Islander (62-67%), Black (60-61%) and Caucasian/White (64-66%) AHCCCS children ages 3-5 were more likely to have an annual well-child visit in Figure 8.

Table 10. Arizona and Regional AHCCCS Rates for Well-Child Visits, 2017-2019

Indicator/Year	2017		2018		2019	
	Region	Arizona	Region	Arizona	Region	Arizona
Six or More Well-Child Visits in First 15 Months of Life	55%	53%	56%	58%	59%	60%
Annual Well-Child Visit, Ages 3-5	61%	62%	61%	63%	63%	65%

Figure 6.Percent of Regional AHCCCS Children by Number of Well-Child Visits Completed During Their First 15 Months by Number of Visits and Year



Source: AHCCCS Claims Data, 2021. CHiR is the source for all processing of the AHCCCS data.

Table 11. Percent of AHCCCS Children Who Had Six or More Well-Child Visits During Their First 15 Months of Life by Subregion and Year

Subregion / Year	2017	2018	2019
Ahwatukee	42%	57%	47%
Cave Creek	63%	57%	75%
Chandler	55%	51%	56%
Downtown Chandler	59%	60%	61%
Fountain Hills	55%	76%	62%
Guadalupe	49%	50%	53%
Paradise Valley	75%	DS	DS
Paradise Valley Village	63%	49%	69%
Scottsdale	60%	50%	53%
South Scottsdale	58%	61%	64%
Tempe	54%	56%	63%

Note: Data was suppressed for Carefree, East Maricopa Remainder, Fort McDowell and Rio Verde-Goldfield Ranch. Rows shaded green met or exceeded the AHCCCS statewide rate and MPS for this indicator.

Figure 7. Percent of AHCCCS Children Who Had Six or More Well-Child Visits During Their First 15 Months of Life by Race, Ethnicity, Tribal Affiliation and Year

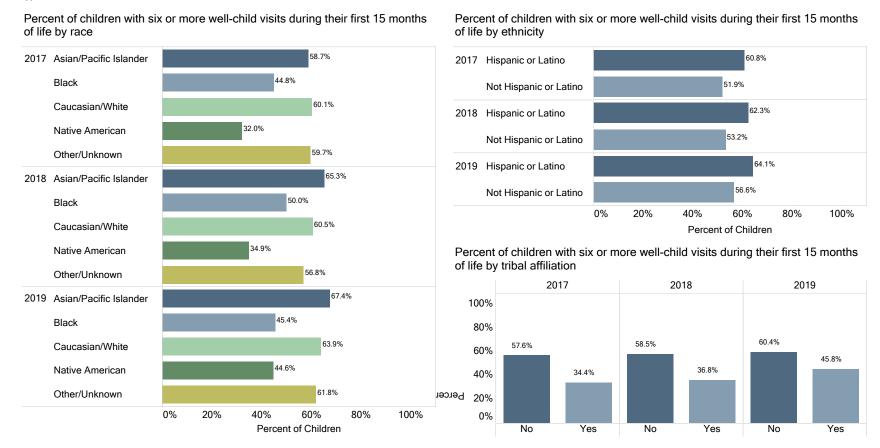


Table 12. Percent of AHCCCS Children Ages 3-5 with a Well-Child Visit by Subregion by Year

Subregion / Year	2017	2018	2019
Ahwatukee	59%	54%	53%
Cave Creek	64%	66%	56%
Chandler	56%	57%	57%
Downtown Chandler	64%	64%	67%
Fountain Hills	68%	57%	69%
Guadalupe	58%	59%	61%
Paradise Valley	79%	61%	63%
Paradise Valley Village	61%	57%	58%
Scottsdale	58%	57%	58%
South Scottsdale	66%	69%	67%
Tempe	62%	62%	64%

Note: Data was suppressed for Carefree, East Maricopa Remainder, Fort McDowell, and Rio Verde-Goldfield Ranch. Rows shaded green met or exceeded the AHCCCS statewide rate and MPS for this indicator.

Percent of children ages 3-5 with well-child visit by race Percent of children ages 3-5 with well-child visit by ethnicity 61.6% 67.1% 2017 Hispanic or Latino 2017 Asian/Pacific Islander 57.6% 60.6% Not Hispanic or Latino Black 65.5% 65.1% 2018 Hispanic or Latino Caucasian/White 58.4% 35.8% Not Hispanic or Latino Native American 62.9% 68.7% 2019 Hispanic or Latino Other/Unknown 59.4% 65.1% Not Hispanic or Latino Asian/Pacific Islander 2018 0% 20% 40% 60% 80% 100% 59.7% Black Percent of Children 63.9% Caucasian/White Percent of children ages 3-5 with a well-child visit by tribal affiliation 36.6% Native American 2017 2018 2019 63.6% Other/Unknown 100% 67.0% Asian/Pacific Islander 2019 80% 64.9% 63.9% 63.4% 59.5%

60%

40%

20%

0%

No

Percen

37.8%

Yes

No

40.6%

Yes

39.0%

Yes

No

Figure 8. Percent of AHCCCS Children Ages 3-5 with a Well-Child Visit by Race, Ethnicity, Tribal Affiliation and Year

Source: AHCCCS Claims Data, 2021. CHiR is the source for all processing of the AHCCCS data.

36.3%

40%

0%

20%

66.0%

65.7%

80%

100%

60%

Black

Caucasian/White

Native American

Other/Unknown

## SCREENING FOR LEAD POISONING

Exposure to lead can cause damage to the brain and other vital organs, as well as intellectual and behavioral deficits. Because children who are exposed to lead often have no obvious symptoms, lead poisoning often goes unrecognized. Screening for lead via a capillary or venous lead blood test is an easy way to detect an abnormal blood lead level in children. There is no safe blood lead level. If not found early, exposure to lead and high blood lead levels can lead to irrevocable effects on a child's physical and mental health (Arizona Department of Health Services, 2006); (Arizona Department of Health Services, 2003); (National Center for Environmental Health, 2020).

In Arizona, blood lead results are reportable to the Arizona Department of Health Services (ADHS) for children less than six years old. According to ADHS, children who live in areas designated as high-risk<sup>17</sup> for lead poisoning should receive a blood lead test at 12 and 24 months of age, and older children who have not been previously tested should receive a blood lead test. ADHS reported 61,391 children under age six (14% of children under age 5) were screened in 2019, and 40,773 (66%) of those children lived in high-risk areas. Of the children living in high-risk areas, 29% were screened at 12 months of age, and 19% were screened at 24 months of age. Only 10% of children were screened at both intervals (Arizona Department of Health Services, 2021).

For AHCCCS children being screened for lead poisoning one or more times by their second birthday in Table 13, the regional rates were 25-26% compared to AHCCCS statewide rates of 32-35%. None of the East Maricopa subregions in Table 14 met the AHCCCS statewide rates. Asian/Pacific Islander AHCCCS children met or exceeded the AHCCCS statewide rates for 2017 (32%) and 2018 (36%) in Figure 9.

Table 13. Arizona and Regional AHCCCS Rates for Lead Poisoning Screening, 2017-2019

Indicator/Year	20	17	2018		20	19
mulcator/ rear	Region	Arizona	Region	Arizona	Region	Arizona
One or More Tests for Lead Poisoning by Second Birthday	25%	32%	26%	34%	26%	35%

Source: AHCCCS Claims Data, 2021. CHiR is the source for all processing of the AHCCCS data.

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<sup>&</sup>lt;sup>17</sup> See <a href="http://www.azhealth.gov/leadmap">http://www.azhealth.gov/leadmap</a> for an interactive map of Arizona neighborhoods to identify those considered to be high-risk.

Table 14. Percent of AHCCCS Children Who Had One or More Tests for Lead Poisoning by Their Second Birthday by Subregion by Year

Subregion / Year	2017	2018	2019
Ahwatukee	22%	24%	21%
Cave Creek	DS	27%	DS
Chandler	20%	19%	19%
Downtown Chandler	30%	29%	28%
Fountain Hills	25%	DS	DS
Guadalupe	17%	22%	23%
Paradise Valley	DS	DS	DS
Paradise Valley Village	31%	19%	27%
Scottsdale	21%	16%	17%
South Scottsdale	27%	30%	24%
Tempe	29%	28%	31%

Note: Data was suppressed for Carefree, Easter Maricopa Remainder, Fort McDowell, and Rio Verde-Goldfield Ranch.

Figure 9. Percent of AHCCCS Children Who Had One or More Tests for Lead Poisoning by Their Second Birthday by Race, Ethnicity, Tribal **Affiliation and Year** 

Percent of children who had one or more capillary or venous lead blood test for lead poisoning by their second birthday by race

2017 Asian/Pacific Islander 2017 Hispanic or Latino 22.5% 21.2% Not Hispanic or Latino Black 2018 Hispanic or Latino 27.3% Caucasian/White 23.1% Not Hispanic or Latino Native American 28.9% 2019 Hispanic or Latino 27.8% Other/Unknown 24.0% Not Hispanic or Latino 2018 Asian/Pacific Islander 20% 40% 60% 25.3% Black Percent of Children Caucasian/White 25.4% lead poisoning by their second birthday by tribal affiliation 10.6% Native American

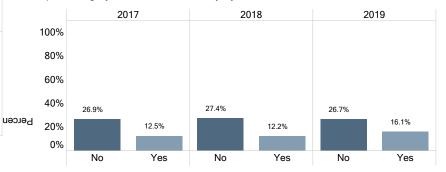
Percent of children who had one or more capillary or venous lead blood test for

80%

100%

Percent of children who had one or more capillary or venous lead blood test for

lead poisoning by their second birthday by ethnicity



Source: AHCCCS Claims Data, 2021. CHIR is the source for all processing of the AHCCCS data.

60%

Percent of Children

80%

100%

30.0%

31.7%

30.7%

40%

23.9%

15.0%

20%

0%

Other/Unknown

Caucasian/White Native American

Other/Unknown

Black

Asian/Pacific Islander

2019

## WEIGHT ASSESSMENT AND COUNSELING

Childhood obesity has both short-term and long-term effects, so it is important for PCPs to monitor weight problems in children and provide guidance for maintaining a healthy weight and lifestyle. The prevalence of obesity among children aged 2–5 years in 2015-2016 was 14% according to the National Health and Nutrition Examination Survey (Hales, Carroll, Fryar, & Ogden, 2017). For this report, we focused on AHCCCS children ages 3-5.

The regional rates for weight assessment <sup>18</sup> and counseling in Figure 10 showed AHCCCS children in East Maricopa were assessed for weight at 6-7% compared to AHCCCS children statewide in Table 15 who were assessed at rates of 9-19%. Rates for nutrition counseling were 3-4% at the regional level versus 4-5% at the state level for AHCCCS children. Physical activity assessments in the region and state were assessed at rates of <1-1%.

It is important to note that there was limited reporting in claims data as this information was most likely collected in the medical record, so these rates should be interpreted with caution. The national HEDIS Medicaid rates were reported in Table 16; these rates included children ages 3-17, and therefore, were not strictly comparable to the region or state rates for AHCCCS children ages birth to 5. Further, Physical Activity Counseling includes sports physicals which are not provided to children in the early childhood age group.

Table 15. Arizona AHCCCS Rates for Weight Assessment and Counseling, Ages Birth to 5, 2017-2019

Indicator/Year	2017	2018	2019
BMI Assessment	9.0%	12.3%	19.4%
Nutrition Counseling	3.7%	5.2%	5.3%
Physical Activity Counseling	0.2%	0.8%	1.2%

Source: AHCCCS Claims Data, 2021. CHIR is the source for all processing of the AHCCCS data.

Table 16. National Medicaid HEDIS Rates for Weight Assessment and Counseling, Ages 3-17 Years, 2017-2019

Indicator/Year	2017	2018	2019
BMI Assessment	73%	74%	77%
Nutrition Counseling	67%	67%	68%
Physical Activity Counseling	61%	62%	64%

Source: (National Committee for Quality Assurance, 2021).

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<sup>&</sup>lt;sup>18</sup> Under HEDIS, the rates for weight assessment are an evaluation of whether Body mass index (BMI) percentile is accessed and does not determine the absolute BMI value. The diagnosis codes for pediatric BMI included: Z68.51 (< 5th percentile for age), Z68.52 (5th percentile to < 85th percentile for age), Z68.53 (85th percentile to < 95th percentile for age) and Z68.54 (≥ 95th percentile for age).

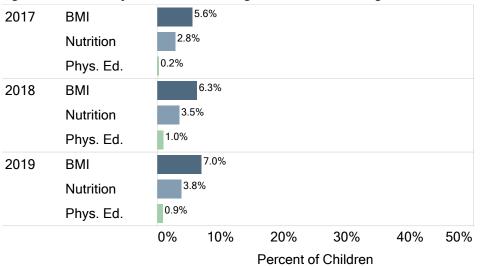


Figure 10. Percent of AHCCCS Children Ages 3-5 Who Had Weight Assessment and Counseling by Year

Notes: Each of the three items above is a different indicator. Because BMI norms for youth vary with age and gender, this indicator evaluates whether BMI percentile is assessed, rather than an absolute BMI value.

## DEVELOPMENTAL SCREENING AND DELAY

During early childhood, children grow and develop at a rapid pace physically and cognitively. Although children develop skills at different times, there are guidelines that define the period when an average child should meet certain developmental milestones. The American Academy of Pediatrics recommends developmental screenings during well-child visits for all children ages 9 months, 18 months, 2 years months and 2.5 years (Centers for Disease Control and Prevention). Parents may also notice concerns they have about their child's development and discuss them with their child's health care provider.

Developmental delay occurs when a child does not demonstrate mastery of developmental milestones, and the delay can range from mild to severe. Developmental delays have been found to occur in 10-15% of preschool children (Choo, Agarwal, How, & Yeleswarapu, 2019). The National Health Interview Survey found that from 2015-2018, 17.8% of U.S. children ages 3-17 years had at least one developmental disability (Zablotsky & Black, 2020). After being diagnosed with a developmental delay, children should be referred to appropriate behavioral health services.

AHCCCS PCPs use developmental screening tools during 9-month, 18-month and 24-month well-child visits. Developmental screenings are assessed in claims data using billing code CPT 96110. AHCCCS has an active Performance Improvement Project to increase the number of screenings in its eligible populations (Arizona Health Care Cost Containment System, 2021). AHCCCS analyzed its own performance on developmental screenings using several data sources and reported 26% (Median = 42%) of eligible members in acute care screened in 2017 and 30% (Median = 33%) screened in 2018. Rates for AHCCCS children in foster care were 34% and 38% for the same years, respectively. AHCCCS also analyzed the 2018

data for disparities and found disparities in five of Arizona's 15 Counties: Apache, Gila, Navajo, Santa Cruz and Yavapai. Racial disparity was also demonstrated for the American Indian population.

In Table 17, regional rates of developmental screenings in AHCCCS children birth to age 5 increased over the report period from 14% in 2017 to 19% in 2019 compared to statewide AHCCCS rates of 10-14%. <sup>19</sup> By subregion, Cave Creek (44%) and Paradise Valley Village (44%) exceeded the AHCCCS statewide median rate for developmental screenings in 2017 (Table 19). In 2018, the following subregions met or exceeded the AHCCCS statewide median rate: Cave Creek (48%), Chandler (36%), Downtown Chandler (44%), Fountain Hills (34%), Guadalupe (35%), Paradise Valley (70%), Paradise Valley Village (34%), Scottsdale (42%) and South Scottsdale (39%).

In Figure 11, regional AHCCCS children ages 1-2 (31-44%) were more likely to receive developmental screenings than age 0 (8-10%) and ages 3-5 (5-7%). Regional Hispanic or Latino AHCCCS children (33-48%) were more likely to receive developmental screenings than Non-Hispanic or Latinos (30-41%). Asian/Pacific Islander (36-50%) and Caucasian/White (36-48%) AHCCCS children were more likely to receive developmental screenings than Black (27-38%) and Native American (17-25%) AHCCCS children.

Rates of diagnosing developmental delay in AHCCCS children were 4-6% at the regional level compared to 3-5% at the state level for AHCCCS children in Table 17. Table 20 shows the rates of AHCCCS children being diagnosed with developmental delay at the subregional level. In Figure 12, male AHCCCS children (5-7%), ages 3-5 (5-9%) or Asian/Pacific Islander (4-7%) were more likely to be diagnosed with developmental delay.

Of those AHCCCS children who were diagnosed with developmental delay, 41-62% of regional AHCCCS children received behavioral health services compared to 47-58% of AHCCCS children statewide (Table 17). In Table 21, the following subregions met or exceeded the statewide rates for AHCCCS children receiving behavioral health services after being diagnosed with developmental delay: Ahwatukee (2017 and 2019), Chandler (2019), Downtown Chandler (2019), Fountain Hills (2017-2019), Paradise Valley Village (2019), Scottsdale (2018 and 2019), and Tempe (2019). In Figure 13, male AHCCCS children (43-67%) and ages 3-5 (46-70%) were more likely to receive behavioral health services than females (37-54%) and ages 1-2 (33-46%).

<sup>&</sup>lt;sup>19</sup> Due to the limited capture of developmental screenings in claims data alone, these rates should be interpreted with caution.

Table 17. Arizona and Regional AHCCCS Rates for Developmental Screenings and Delay, 2017-2019

Indicator/Year	20	17	2018		2019	
indicatory rear	Region	Arizona	Region	Arizona	Region	Arizona
Developmental Screening, Ages Birth to 5	14%	10%	16%	11%	19%	14%
Diagnosing Developmental Delay, Ages Birth to 5	4%	3%	5%	4%	6%	5%
Developmental Delay and Behavioral Health Services, Ages 3-5	43%	49%	41%	47%	62%	58%

Table 18. Percent of Claims by Provider Type for AHCCCS Children Receiving Developmental Screenings, 2017-2019

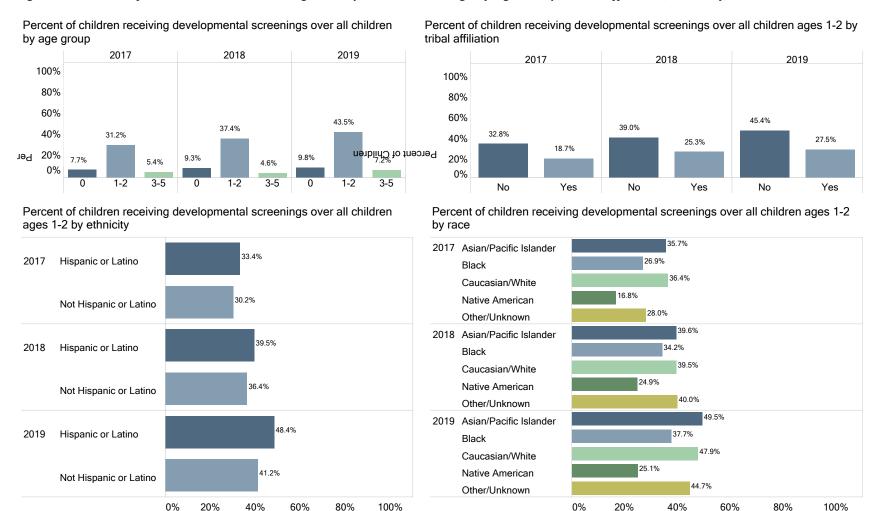
	20	17	2018		2019	
Provider Type	Claims Count	Percent of Total	Claims Count	Percent of Total	Claims Count	Percent of Total
Federally Qualified Health Center (FQHC)	23	1%	28	1%	54	2%
Physician – MD/DO	1,938	77%	1,855	70%	2,213	69%
Physician Assistant	189	8%	343	13%	447	14%
Registered Nurse Practitioner	370	15%	426	16%	480	15%

Table 19. Percent of AHCCCS Children Receiving Developmental Screenings by Subregion by Year

Subregion / Year	2017	2018	2019*
Ahwatukee	24%	29%	34%
Cave Creek	44%	48%	46%
Chandler	31%	36%	48%
Downtown Chandler	32%	44%	50%
Fountain Hills	30%	34%	47%
Guadalupe	30%	35%	35%
Paradise Valley	41%	70%	64%
Paradise Valley Village	44%	34%	39%
Scottsdale	42%	42%	48%
South Scottsdale	37%	39%	44%
Tempe	29%	32%	39%

Note: Data was suppressed for Carefree, East Maricopa Remainder, Fort McDowell, and Rio Verde-Goldfield Ranch. Rates that were shaded green met or exceeded the AHCCCS statewide median rates for this indicator. \*There was no statewide median rate available for 2019.

Figure 11. Percent of AHCCCS Children Receiving Developmental Screenings by Age Group, Tribal Affiliation, Ethnicity, Race and Year



Percent of Children

Notes: Since developmental delay screenings are more likely to take places for those ages 1-2, the other analyses focus on that age group.

Percent of Children

Table 20. Percent of AHCCCS Children with a Diagnosed Developmental Delay by Subregion by Year

Subregion / Year	2017	2018	2019
Ahwatukee	4%	5%	5%
Cave Creek	5%	7%	7%
Chandler	6%	7%	8%
Downtown Chandler	2%	3%	4%
Fountain Hills	7%	8%	7%
Guadalupe	4%	5%	7%
Paradise Valley Village	5%	9%	12%
Scottsdale	7%	9%	9%
South Scottsdale	3%	4%	5%
Tempe	3%	5%	6%

Note: Data was suppressed for Carefree, East Maricopa Remainder, Fort McDowell, Paradise Valley and Rio Verde-Goldfield Ranch.

Percent of children with a diagnosed developmental Percent of children with a diagnosed developmental Percent of children with a diagnosed developmental delay over all children by sex delay over all children by age group delay over all children by tribal affiliation 2017 2018 2019 2017 2018 2019 2017 2018 2019 20% 20% 20% 8.9% 10% 10% 10% 7.1% 7.2% о % 6.0% % of Children % of Children 5.3% 5.0% 4.6% 4.8% 4.2% 3.9% 3.6% 3.5% 3.3% 2.6% 2.2% 1.2% 0.6% 0 No Yes No Yes No Yes Female Male Female Male 0 1-2 3-5 1-2 3-5 0 1-2 3-5 Percent of children with a diagnosed developmental delay over all children by Percent of children with a diagnosed developmental delay over all children by ethnicity 2017 Asian/Pacific Islander 2017 Hispanic or Latino 2.3% Black Caucasian/White 1.9% 4.6% Native American Not Hispanic or Latino 5.8% Other/Unknown 4.5% 2018 Asian/Pacific Islander 2.8% 2018 Hispanic or Latino 3.3% Black Caucasian/White 3.3% 5.9% Native American Not Hispanic or Latino Other/Unknown 2019 Asian/Pacific Islander 3.8% 2019 Hispanic or Latino 4.4% Black 5.6% Caucasian/White 4.9% 6.9% Native American Not Hispanic or Latino

Figure 12. Percent of AHCCCS Children with a Diagnosed Developmental Delay by Ethnicity, Race, Sex, Tribal Affiliation, Age Group and Year

10%

Percent of Children

15%

0%

5%

20%

Other/Unknown

5%

10%

Percent of Children

15%

0%

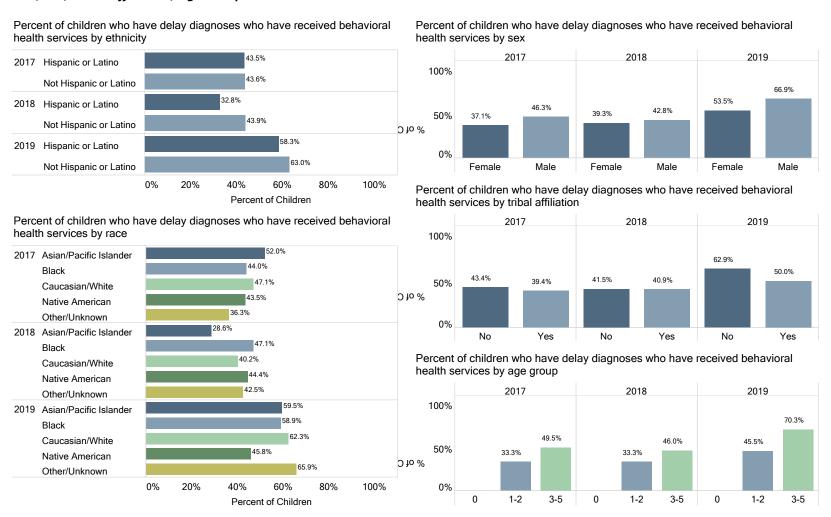
20%

Table 21. Percent of AHCCCS Children with a Diagnosed Developmental Delay Who Have Received Behavioral Health Services by Subregion by Year

Subregion / Year	2017	2018	2019
Ahwatukee	51%	43%	64%
Chandler	42%	38%	62%
Downtown Chandler	48%	44%	67%
Fountain Hills	55%	67%	73%
Guadalupe	38%	41%	55%
Paradise Valley Village	DS	39%	70%
Scottsdale	43%	49%	70%
South Scottsdale	46%	33%	55%
Tempe	40%	39%	58%

Note: Data was suppressed for Carefree, Cave Creek, East Maricopa Remainder, Fort McDowell, Paradise Valley and Rio Verde-Goldfield Ranch. Cells shaded green were rates that met or exceeded the statewide rates for this indicator.

Figure 13. Percent of AHCCCS Children with a Diagnosed Developmental Delay Who Have Received Behavioral Health Services by Ethnicity, Race, Sex, Tribal Affiliation, Age Group and Year



Notes: The indicator uses diagnosis code R62.50: Unspecified lack of expected normal physiological development in childhood. Data was suppressed for ages <1.

Table 22. Percent of Claims by Provider Type for AHCCCS Children with a Diagnosed Developmental Delay Who Have Received Behavioral Health Services, 2017-2019

	20	17	20	18	20	19
Provider Type	Claims Count	Percent of Total	Claims Count	Percent of Total	Claims Count	Percent of Total
Behavioral Health Outpatient Clinic	2,590	54%	2,134	36%	2,333	22%
Board Certified Behavior Analysts (BCBA)	<6	DS	<6	DS	416	4%
Durable Medical Equipment Supplier	318	7%	431	7%	342	3%
Habilitation Provider	507	11%	1,129	19%	2,048	19%
Hospital	80	2%	72	1%	95	1%
Integrated Clinics	197	4%	281	5%	356	3%
Occupational Therapist	174	4%	431	7%	1,170	11%
Physical Therapist	40	1%	157	3%	385	4%
Physician – MD/DO	152	3%	95	2%	167	2%
Speech Language Pathology	6	<1%	234	4%	473	4%
Speech/Hearing Therapist	557	12%	773	13%	2,536	24%
Other	166	3%	235	4%	326	3%

## BEHAVIORAL HEALTH

During the early years of life, the social-emotional development and adaptive functioning of a child changes rapidly and profoundly as their developing brains encounter experiences (National Scientific Council on the Developing Child, 2004). The Adverse Childhood Experiences studies demonstrate how negative early childhood events such as neglect, violence and trauma can lead to behavioral and physical health problems in adulthood like chronic disease, mental illness, and substance abuse (Centers for Disease Control and Prevention, n.d.). However, these effects can be mitigated with proper intervention at the infant and toddler stages by behavioral health services (Arizona Health Care Cost Containment System, 2018). For young children, behavioral health services<sup>20</sup> would likely include day programs, crisis services, rehabilitation services, health promotion, mental health counseling, psychiatric and psychologist services, and various support services.

Pediatric behavioral health providers screen AHCCCS children from birth to age five for emotional, behavioral, and/or developmental needs. A national screening tool assists providers in coordinating services based on the intensity of need and formulating an integrated treatment plan (American Academy of Child and Adolescent Psychiatry, 2006).

Of AHCCCS children statewide, 11% of children received behavioral services in 2017, nearly 12% of children in 2018 and nearly 16% of children in 2019. According to Table 23, 11-18% of AHCCCS children in East Maricopa received behavioral health services compared to 11-16% of AHCCCS children statewide. Several subregions provided behavioral health services to AHCCCS children at rates higher than the AHCCCS statewide rates in Table 24. In Figure 14, male AHCCCS children in East Maricopa were more likely to receive behavioral health services (13-22%) compared to female AHCCCS children (7-13%).

Table 23. Arizona and Regional AHCCCS Rates for Behavioral Health Services, Ages 3-5, 2017-2019

Indicator/Year	2017		2018		2019	
maicatory rear	Region	Arizona	Region	Arizona	Region	Arizona
Behavioral Health Services, Ages 3-5	11%	11%	11%	12%	18%	16%

Source: AHCCCS Claims Data, 2021. CHiR is the source for all processing of the AHCCCS data.

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<sup>&</sup>lt;sup>20</sup> See <a href="https://www.azahcccs.gov/Members/AlreadyCovered/coveredservices.html">https://www.azahcccs.gov/Members/AlreadyCovered/coveredservices.html</a> for more detail on AHCCCS behavioral health services.

Table 24. Percent of AHCCCS Children Ages 3-5 Receiving Behavioral Health Services by Subregion by Year

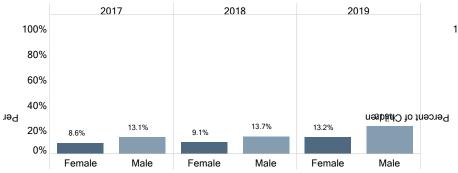
Subregion / Year	2017	2018	2019
Ahwatukee	17%	14%	21%
Cave Creek	15%	18%	23%
Chandler	14%	14%	23%
Downtown Chandler	9%	10%	16%
Fountain Hills	14%	15%	25%
Guadalupe	8%	9%	16%
Paradise Valley Village	15%	16%	25%
Scottsdale	15%	15%	23%
South Scottsdale	12%	9%	14%
Tempe	9%	11%	15%

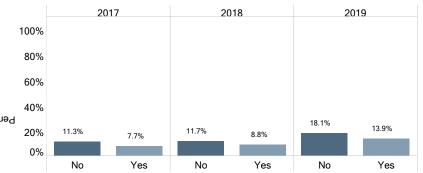
Data was suppressed for Carefree, East Maricopa Remainder, Fort McDowell, Paradise Valley and Rio Verde-Goldfield Ranch.

Figure 14. Percent of AHCCCS Children Ages 3-5 Receiving Behavioral Health Services by Sex, Tribal Affiliation, Ethnicity, Race and Year

Percent of children who are receiving behavioral health services of all children ages 3-5 by sex

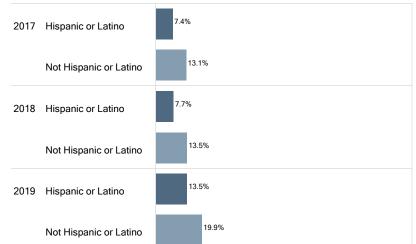
Percent of children who are receiving behavioral health services of all children ages 3-5 by tribal affiliation





Percent of children who are receiving behavioral health services of all

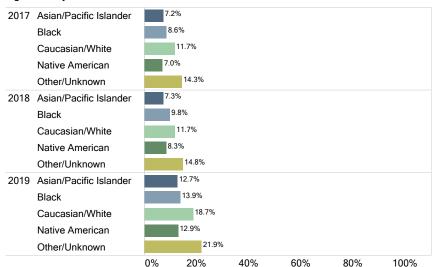
children ages 3-5 by ethnicity



20%

0%

Percent of children who are receiving behavioral health services of all children ages 3-5 by race



Source: AHCCCS Claims Data, 2021. CHIR is the source for all processing of the AHCCCS data.

60%

80%

40%

100%

Table 25. Percent of Claims by Provider Type for AHCCCS Children Ages 3-5 Receiving Behavioral Health Services, 2017-2019

	20	)17	2018		2019	
Provider Type	Claims Count	Percent of Total	Claims Count	Percent of Total	Claims Count	Percent of Total
Behavioral Health Outpatient Clinic	10,997	53%	8,312	46%	7,486	31%
Durable Medical Equipment Supplier	371	2%	443	2%	365	2%
Habilitation Provider	3,986	19%	2,994	17%	3,538	15%
Hospital	235	1%	191	1%	247	1%
Integrated Clinics	836	4%	1,356	7%	1,590	7%
Occupational Therapist	1,003	5%	792	4%	1,968	8%
Physical Therapist	191	1%	235	1%	622	3%
Physician – MD/DO	523	3%	261	1%	406	2%
Speech Language Pathology	274	1%	532	3%	852	4%
Speech/Hearing Therapist	2,088	10%	2,531	14%	5,928	25%
Other	404	2%	486	3%	1,160	5%

### VISION

Health conditions such as vision problems are detected through regular visits to PCPs. The American Public Health Association estimates that 20% of preschoolers have eye or vision problems (American Public Health Association, 2019). Vision screenings check the appearance of the eyes and detect potential eye problems. Most vision problems are successfully treated when detected early, but many children do not receive adequate vision screenings. A lack of vision care at younger ages can mean higher rates of undetected vision problems, leading to visual impairments that affect a child's development, performance, and quality of life.

Of all Arizona children 0-5 years old, 35% received a vision screening 2019-2020.

(Child and Adolescent Health Measurement Initiative)

Arizona's Eyes on Learning Vision Coalition recommends a vision screening as early as age one during a well-child visit. Other settings that provide vision screening include pediatrician offices,

educational settings and community settings. Children ages 3-5 should have at least one vision screening by a PCP or trained screener during this timeframe. Annual screenings should be provided to children in kindergarten through fourth grade. A vision screening is not necessary for children with certain developmental delays that cause difficulties with language and speech, motor skills, behavior, memory, learning, or other neurological functions. Instead, eye doctors recommend that all children with these types of delays receive a comprehensive eye exam. (Eyes on Learning, n.d.)

Vision screenings are typically included in AHCCCS' well-child visits according to their vision periodicity schedule and as medically necessary (Arizona Health Care Cost Containment System, 2021). However, the vision screening is not billed as a separate claim when completed during a well-child visit. Therefore, to capture the population of children who received a vision screening, we assumed that AHCCCS children were screened at their annual well-child visit, or they received a separately billable vision screening. Additional analysis showed that there were very few children who received a vision screening and not a well-child visit annually. Given that the claims data did not specify that a vision screening occurred during the well-child visit, these rates should be interpreted with caution and may be an overestimation of actual vision screenings.

Eye exams are completed by optometrists or ophthalmologists, so we captured those using procedure codes for ophthalmological services. We designated the eye exam as a follow-up eye exam if the visit occurred within six months of a vision screening or well-child visit. If a child was diagnosed with a visually significant eye condition during an eye exam and received treatment or additional visits to an optometrist or ophthalmologist for eyeglasses, surgery or other procedures, the rate of treatment was reported under "visually significant eye conditions who receive treatment". To calculate the rate for visually significant eye conditions who receive treatment, the denominator was all AHCCCS children who received an eye exam and had a diagnosis of strabismus, refraction and accommodation, amblyopia, or other eye disorders; and of those AHCCCS children with an eye condition, the numerator included children who were treated for the eye condition.

In East Maricopa, 48-50% of AHCCCS children received an annual vision screening or well-child visit compared to 43-47% of AHCCCS children statewide (Table 26). Most subregions met or exceeded the AHCCCS statewide vision screening rates for 2017-2019 in Table 27. AHCCCS children ages 1-2 (68-71%)

were more likely to receive an annual vision screening or well-child visit than ages 3-5 (58-60%) in Figure 15. Regional AHCCCS children who were Hispanic or Latino (53-56%) were more likely to receive an annual vision screening or well-child visit than Non-Hispanic or Latino AHCCCS children (45-48%).

Eye exams were conducted much less frequently, 4% annually at the regional and 3-4% at the state level for AHCCCS children in Table 26. Regional AHCCCS children ages 3-5 (6%) were more likely to receive an eye exam than ages 1-2 (2-3%) in Figure 16.

Follow-up eye exams were conducted on AHCCCS children in East Maricopa at a rate of 4% similarly to the statewide rates of 4-5%. AHCCCS children with visually significant eye conditions received treatment at rates of 52-57% regionally compared to 54-60% statewide (Table 26).

Table 26. Arizona and Regional AHCCCS Rates for Vision, 2017-2019

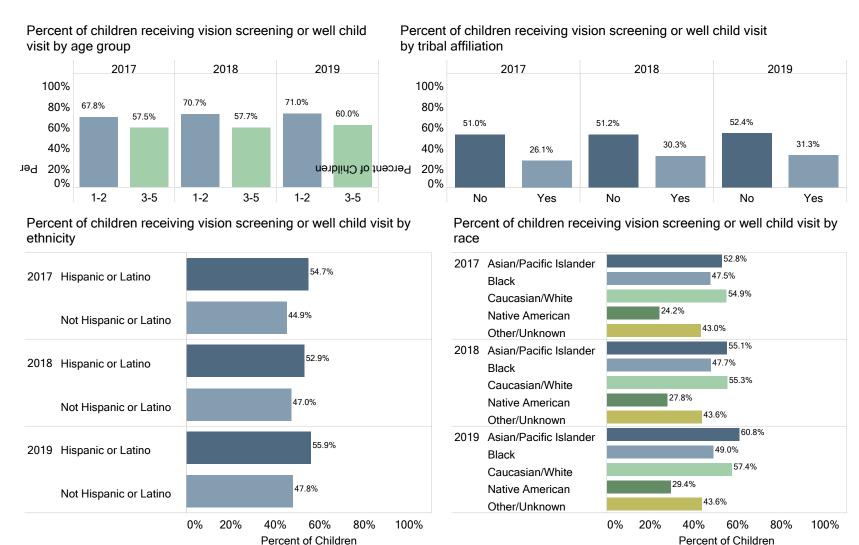
Indicator/Voor	2017		2018		2019	
Indicator/Year	Region	Arizona	Region	Arizona	Region	Arizona
Vision Screening or Well-Child Visit	48%	44%	49%	43%	50%	47%
Eye Exams	4%	4%	4%	4%	4%	5%
Eye Exams after Vision Screening or Well-Child Visit	4%	4%	4%	5%	4%	4%
Visually Significant Eye Conditions Who Receive Treatment	52%	54%	55%	56%	57%	60%

Table 27. Percent of AHCCCS Children Receiving Vision Screening or Well-Child Visit by Subregion by Year

Subregion / Year	2017	2018	2019
Ahwatukee	46%	46%	47%
Cave Creek	55%	58%	55%
Chandler	49%	49%	52%
Downtown Chandler	53%	54%	55%
Fort McDowell	DS	29%	DS
Fountain Hills	54%	52%	61%
Guadalupe	44%	42%	47%
Paradise Valley	64%	63%	51%
Paradise Valley Village	52%	55%	50%
Scottsdale	48%	50%	49%
South Scottsdale	51%	52%	50%
Tempe	43%	45%	45%

Note: Data was suppressed for Carefree, East Maricopa Remainder, Fort McDowell (2017, 2019) and Rio Verde-Goldfield Ranch. Cells shaded green were rates that exceeded the AHCCCS statewide rates for this indicator.

Figure 15. Percent of AHCCCS Children Receiving Vision Screening or Well-Child Visit by Age Group, Tribal Affiliation, Ethnicity, Race and Year



Percent of children receiving eye exams by age group Percent of children receiving eye exams by tribal affiliation 2017 2018 2019 2017 2018 2019 20% 20% 10% 10% 6.3% 6.4% 6.1% 4.3% 4.0% 3.7% 3.6% 3.3% 3.4% 2.9% 2.9% Perc Percent of Children 1.8% 0% No Yes No Yes No Yes 1-2 1-2 3-5 3-5 1-2 3-5 Percent of children receiving eye exams by ethnicity Percent of children receiving eye exams by race 2017 Asian/Pacific Islander 3.7% 2017 Hispanic or Latino 2.2% Black 4.0% Caucasian/White 3.0% Native American 3.6% Not Hispanic or Latino 4.2% Other/Unknown 2018 Asian/Pacific Islander 4.4% 4.3% 2018 Hispanic or Latino 2.3% Black Caucasian/White 4.5% Native American 3.7% Not Hispanic or Latino 4.1% Other/Unknown 5.4% 2019 Asian/Pacific Islander 4.3% 2019 Hispanic or Latino 3.2% Black 4.6% Caucasian/White 3.7% 4.2% Native American Not Hispanic or Latino 4.4% Other/Unknown 0% 0% 10% 20% 10% 20% Percent of Children Percent of Children

Figure 16. Percent of AHCCCS Children Receiving Eye Exams by Age Group, Tribal Affiliation, Ethnicity, Race and Year

Notes: Eye exams are performed by an optometrist or ophthalmologist.

## **HEARING**

Most children begin hearing sounds at birth and learn to speak over time by imitating the sounds around them (NIDCD Information Clearinghouse, 2011). The National Institute on Deafness and Other Communication Disorders reports that around two or three out of every 1,000 children are born deaf or hard-of-hearing in the United States, and more lose their hearing later in childhood (NIDCD Information Clearinghouse, 2011). To detect hearing loss early, every state conducts universal newborn hearing screenings before a baby is discharged from a hospital or birthing center. If hearing loss is indicated, parents will be referred to an audiologist to conduct more comprehensive hearing testing and determine appropriate intervention services. For children diagnosed with hearing loss, early intervention helps children develop better language and communication skills.

Arizona strives to screen all infants before 1 month of age. Infants who do not pass the initial hearing screen and a rescreening, should be evaluated further to confirm or diagnose hearing loss before 3 months of age. Infants diagnosed with permanent hearing loss should receive intervention services before 6 months of age (Arizona Department of Health Services, n.d.). This report included available data on hearing screenings along with comprehensive hearing testing, evaluation and assessment which were termed "additional audiology services".

Around 99% (82,035) of all Arizona infants received a newborn hearing screening in 2017 (Arizona Health Care Cost Containment System, 2018) which was slightly higher than the national rate of 98% (National Center on Birth Defects and Developmental Disabilities, 2019). Less than 1% of all Arizona infants were diagnosed with permanent hearing loss, and of those, 42% were diagnosed before three months of age (Arizona Health Care Cost Containment System, 2018). Nationally, 10% of infants were diagnosed with permanent hearing loss, and of those, approximately 74% were diagnosed before three months of age (National Center on Birth Defects and Developmental Disabilities, 2019). The provision of additional audiology services to AHCCCS children under age one in East Maricopa decreased from 17% in 2017 to 12% in 2019 compared to statewide AHCCCS children's rates fluctuating 9-12% over the same period in Table 28. Hearing screenings were provided to 30-39% of regional AHCCCS children ages 1-5 compared to 20-28% of AHCCCS children statewide in Table 28. Regional male AHCCCS children ages 1-5 (35-42%) were more likely to receive hearing screenings than ages 1-2 (25-36%) in Figure 18. The provision of additional audiology services to regional AHCCCS children ages 1-5 decreased from 55% of regional AHCCCS children in 2017 to 40% in 2019 while statewide AHCCCS children's rates decreased from 68% to 57% over the same period in Table 28.

In Figure 19, regional male AHCCCS children ages 1-5 (43-56%) were more likely to receive additional audiology services than females (36-52%). Hispanic or Latino regional AHCCCS children (43-61%) were more likely to receive additional audiology services than Non-Hispanic or Latino AHCCCS children (39-52%). Native American AHCCCS children ages 1-5 in the region were more likely to receive additional audiology services in 2017 (73%) and 2018 (50%) than other races.

Table 28. Percent of AHCCCS Statewide and Regional Hearing Results, 2017-2019

Indicator / Voca	2017		2018		2019	
Indicator / Year	Region	Arizona	Region	Arizona	Region	Arizona
Audiology Services Under Age One	17%	11%	16%	12%	12%	9%
Hearing Screening Ages 1-5	30%	20%	35%	22%	39%	28%
Audiology Services for those Screened, Ages 1-5	55%	68%	43%	66%	40%	57%

Table 29. Percent of AHCCCS Children Under Age One Who Had Audiology Services of All Children by Subregion by Year

Subregion / Year	2017	2018	2019
Ahwatukee	6%	11%	9%
Chandler	28%	8%	20%
Downtown Chandler	29%	35%	16%
Guadalupe	9%	DS	DS
Scottsdale	23%	18%	DS
South Scottsdale	11%	6%	9%
Tempe	7%	9%	12%

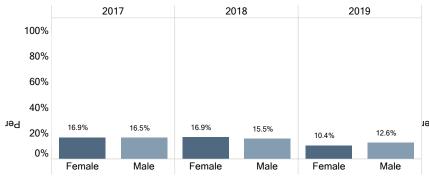
Source: AHCCCS Claims Data, 2021. CHiR is the source for all processing of the AHCCCS data.

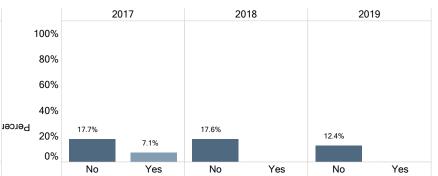
Note: Data was suppressed for Carefree, Cave Creek, East Maricopa Remainder, Fort McDowell Fountain Hills, Paradise Valley, Paradise Valley Village and Rio Verde-Goldfield Ranch.

Figure 17. Percent of AHCCCS Children Under 1 Year of Age Who Had Audiology Services by Sex, Tribal Affiliation, Ethnicity, Race and Year

Percent of children who had additional audiology services over all children under age one by sex

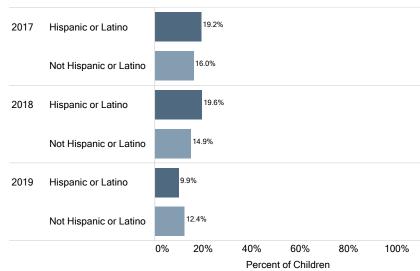
Percent of children who had additional audiology services over all children under age one by tribal affiliation

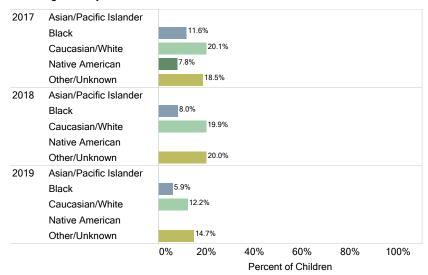




Percent of children who had additional audiology services over all children under age one by ethnicity

Percent of children who had additional audiology services over all children under age one by race





Source: AHCCCS Claims Data, 2021. CHiR is the source for all processing of the AHCCCS data.

Note: Data was suppressed for tribal affiliation (2018 and 2019), Asian/Pacific Islander (all years) and Native American (2018 and 2019).

Table 30. Percent of Claims by Provider Type for AHCCCS Children Under Age One Who Had Audiology Services, 2017-2019

2017		17	2018		2019	
Provider Type	Claims Percent Count of Total		Claims Count	Percent of Total	Claims Count	Percent of Total
Audiologist	18	15%	17	17%	7	11%
Integrated Clinics	<6	DS	6	6%	<6	DS
Physician MD/DO	95	78%	72	72%	49	80%
Registered Nurse Practitioner	9	7%	4	4%	4	7%

Table 31. Percent of AHCCCS Children Ages 1-5 Receiving Hearing Screening Tests by Subregion by Year

Subregion / Year	2017	2018	2019
Ahwatukee	28%	27%	32%
Cave Creek	20%	48%	51%
Chandler	31%	35%	37%
Downtown Chandler	24%	30%	36%
Fountain Hills	10%	37%	15%
Guadalupe	19%	24%	26%
Paradise Valley Village	62%	39%	27%
Scottsdale	43%	69%	78%
South Scottsdale	48%	56%	57%
Tempe	32%	33%	42%

Source: AHCCCS Claims Data, 2021. CHiR is the source for all processing of the AHCCCS data.

Note: Data was suppressed for Carefree, East Maricopa Remainders, Fort McDowell, Paradise Valley and Rio Verde-Goldfield Ranch.

Percent of children receiving hearing screening tests from ages 1-5 by sex Percent of children receiving hearing screening tests from ages 1-5 by ethnicity 2017 2018 2019 100% 25.7% 2017 Hispanic or Latino 32.2% Not Hispanic or Latino 27.3% 2018 Hispanic or Latino 42.4% 38.1% 50% 35.9% 34.6% 31.0% 38.8% 24.7% Not Hispanic or Latino % of Children 31.6% 2019 Hispanic or Latino 0% 43.6% Not Hispanic or Latino Male Female Female Male Female Male 20% 0% 40% 60% 80% 100% Percent of children receiving hearing screening tests from ages 1-5 by tribal Percent of Children affiliation Percent of children receiving hearing screening tests from ages 1-5 by race 2017 2018 2019 18.4% 100% 2017 Asian/Pacific Islander Black 39.0% Caucasian/White 41.8% 50% 36.6% 4.9% 32.3% Native American 16.0% % of C 13.8% 22.9% Other/Unknown 5.5% 20.2% 2018 Asian/Pacific Islander No Yes No Yes No Yes Black 43.1% Caucasian/White Percent of children receiving hearing screening tests from ages 1-5 by age 17.7% Native American group Other/Unknown 2017 2018 2019 19.5% 2019 Asian/Pacific Islander 100% Black 47.6% Caucasian/White 41.4% 14.6% 37.9% 50% Native American 32.4% 36.1% 33.4% 27.1% 39.1% % of Children Other/Unknown 0% 20% 40% 60% 80% 100% Percent of Children 1-2 3-5 1-2 3-5 1-2 3-5

Figure 18. Percent of AHCCCS Children Ages 1-5 Receiving Hearing Screening Tests by Age Group, Tribal Affiliation, Ethnicity, Race and Year

Table 32. Percent of Claims by Provider Type for AHCCCS Children Ages 1-5 Receiving Hearing Screening Tests, 2017-2019

	20	17	2018		2019	
Provider Type	Claims Count	Percent of Total	Claims Count	Percent of Total	Claims Count	Percent of Total
Audiologist	62	12%	90	16%	85	14%
Federally Qualified Health Center (FQHC)	8	2%	24	4%	65	11%
Physician MD/DO	299	60%	284	50%	268	44%
Physician Assistant	41	8%	59	10%	89	15%
Registered Nurse Practitioner	84	17%	109	19%	103	17%

Table 33. Percent of AHCCCS Children Ages 1-5 Screened for Hearing and Who Had Additional Audiology Services by Subregion by Year

Subregion / Year	2017	2018	2019
Ahwatukee	47%	65%	46%
Chandler	67%	39%	38%
Downtown Chandler	72%	49%	47%
Guadalupe	70%	65%	56%
Paradise Valley Village	26%	40%	46%
Scottsdale	20%	23%	21%
South Scottsdale	48%	28%	27%
Tempe	56%	49%	46%

Source: AHCCCS Claims Data, 2021. CHiR is the source for all processing of the AHCCCS data.

Note: Data was suppressed for Carefree, Cave Creek, East Maricopa Remainders, Fort McDowell, Fountain Hills, Paradise Valley and Rio Verde-Goldfield Ranch. Cells shaded green were rates that exceeded the AHCCCS statewide rates for this indicator.

Figure 19. Percent of AHCCCS Children Ages 1-5 Screened for Hearing and Who Had Additional Audiology Services by Age Group, Tribal Affiliation, Ethnicity, Race and Year

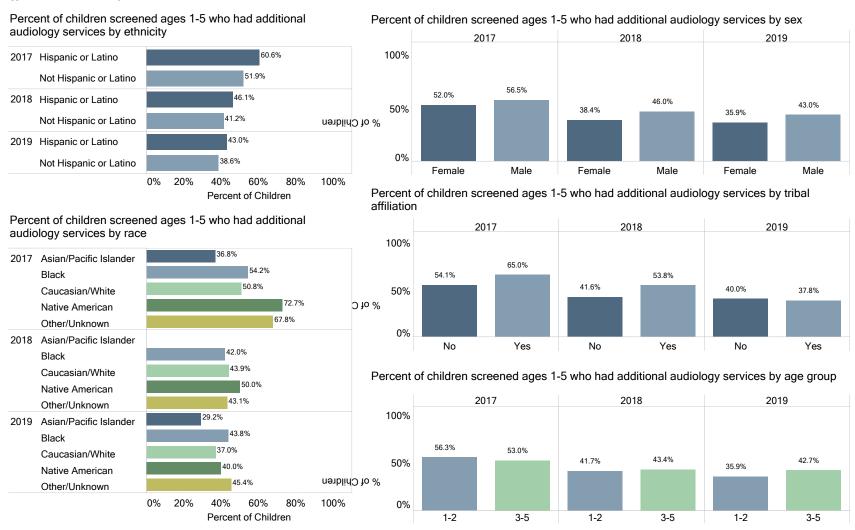


Table 34. Percent of Audiology Service Claims by Provider Type for AHCCCS Children Ages 1-5 Screened for Hearing and Who Had Additional Audiology Services, 2017-2019

	2017		2018		2019	
Provider Type	Claims Count	Percent of Total	Claims Count	Percent of Total	Claims Count	Percent of Total
Audiologist	87	25%	101	31%	99	31%
Physician – MD/DO	252	72%	209	65%	197	62%
Other	10	3%	14	4%	23	7%

# **ORAL HEALTH**

Oral health concerns our teeth, gums, and oral-facial system that includes the ability to smile, speak, chew and other senses. Daily brushing and flossing of our teeth and gums demonstrates good oral hygiene, but it is not enough to maintain good oral health. We also need good nutrition, proper management of other health conditions, access to dental care, and extra help when there is a genetic predisposition to oral health conditions or special health care needs.

Oral health is a key indicator of overall health, well-being and quality of life.

Unfortunately, tooth decay has become a chronic disease in children. The CDC reports that 20% of children ages 5-11 have at least one untreated cavity, and children in low-

income families are twice as likely to have cavities than children in higher-income families (Dye, Xianfen, & Beltrán-Aguilar, 2012). Cavities can be prevented by applying a fluoride varnish to primary and permanent teeth, drinking fluoridated tap water, brushing with a fluoride toothpaste, and applying dental sealants. Children should have regular visits to the dentist, beginning before their first birthday, for early identification and management of problems (Enany, n.d.). Two preventative care dental visits are recommended annually for children.

In East Maricopa, 49-51% of AHCCCS children had at least one annual dental visit compared to 51-53% of AHCCCS children statewide in Table 35. Neither the region, the subregions (Table 38) nor the state met the AHCCCS MPS of 60% for annual dental visits for ages 2-20 in Table 36. AHCCCS children who were ages 3-5 (58-59%) were more likely to have at least one annual dental visit than ages 1-2 (37-38%) in Figure 20. Hispanic or Latino AHCCCS children (56-57%) were more likely to have at least one annual dental visit than Non-Hispanic or Latino AHCCCS children (46-47%).

Two preventative care dental visits are recommended annually for children. In East Maricopa, 17-20% of AHCCCS children received the biannual preventative care dental visit compared to 18-19% of AHCCCS children statewide in Table 35; however, 43-45% of regional AHCCCS children had at least one preventative care dental visit per year in Figure 21.

In Table 35, fluoride varnish was applied to 46-47% of AHCCCS children in the region compared to 47-49% of AHCCCS children statewide. The following subregions met or exceeded the AHCCCS statewide rates for

AHCCCS children receiving a fluoride varnish application in Table 40: Downtown Chandler (52%), Fountain Hills (50%) and South Scottsdale (50%) in 2017; Cave Creek (49%) Downtown Chandler (53%), Fountain Hills (48%) and South Scottsdale (49%) in 2018; and Downtown Chandler (52%) and South Scottsdale (50%) in 2019. AHCCCS children ages 3-5 (52-54%) were more likely to have a fluoride varnish application than ages 1-2 (36-37%) in Figure 22. Hispanic or Latino AHCCCS children (53-54%) were more likely to have a fluoride varnish application than Non-Hispanic or Latino AHCCCS children (42-43%).

Table 35. Percent of Statewide and Regional AHCCCS Children Oral Health Visits for Ages 1-5, 2017-2019

Type of Visit / Year	2017		20	18	2019	
	Region	Arizona	Region	Arizona	Region	Arizona
Any Annual Dental Visit	49%	52%	51%	52%	50%	53%
Preventative Care Dental Visit Twice Annually	17%	18%	20%	19%	19%	19%
Fluoride Varnish Application	46%	47%	47%	48%	46%	49%

Source: AHCCCS Claims Data, 2021. CHIR is the source for all processing of the AHCCCS data.

Table 36. AHCCCS Statewide Contractor Rate of Performance on Annual Dental Visits for Ages Two to 20 Years, 2017-2019

Contractor	2017	2018	2019	Minimum Performance Standard
AHCCCS Complete Care	61%	61%	60%	60%
Comprehensive Medical and Dental Program	74%	75%	60%	60%
KidsCare	74%	74%	76%	60%

Source: (Health Services Advisory Group, 2021); (Health Services Advisory Group, 2019) (Health Services Advisory Group, 2020).

Table 37. Percent of AHCCCS Claims by Provider Type for Children Ages 1-5 With at Least One Annual Dental Visit, 2017-2019

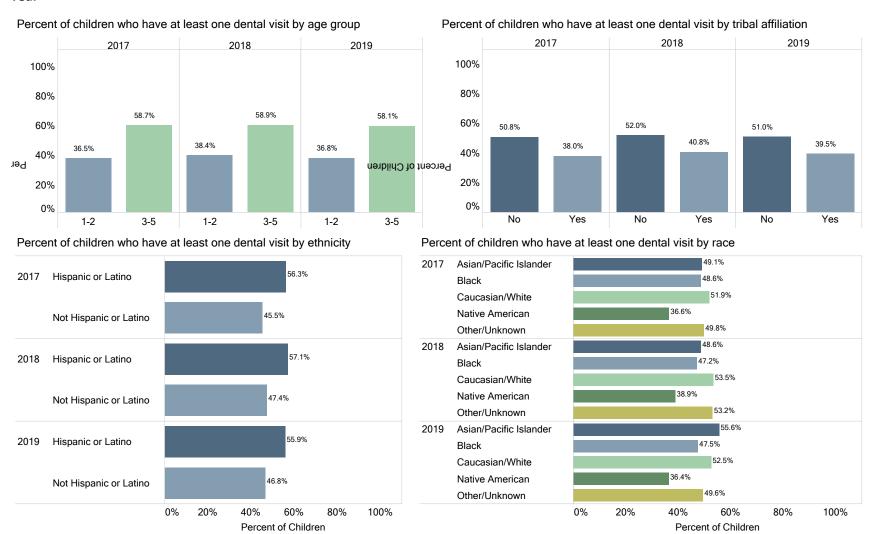
	2017		2018		2019	
Provider Type	Claims Count	Percent of Total	Claims Count	Percent of Total	Claims Count	Percent of Total
Dentist	9,144	96%	8,897	96%	8,634	95%
Federally Qualified Health Center (FQHC)	295	3%	323	3%	448	5%
Other	41	<1%	27	<1%	21	<1%

Table 38. Percent of AHCCCS Children Ages 1-5 With at Least One Annual Dental Visit by Subregion by Year

Subregion / Year	2017	2018	2019
Ahwatukee	44%	45%	44%
Cave Creek	44%	52%	45%
Chandler	51%	50%	48%
Downtown Chandler	54%	55%	55%
Fort McDowell	31%	DS	DS
Fountain Hills	52%	48%	49%
Guadalupe	44%	49%	45%
Paradise Valley	42%	46%	50%
Paradise Valley Village	43%	49%	49%
Scottsdale	46%	46%	45%
South Scottsdale	52%	54%	53%
Tempe	48%	49%	50%

Notes: This indicator includes any claim with an associated dental procedure code (CDT). Data was suppressed for Carefree, East Maricopa Remainder and Rio Verde-Goldfield Ranch.

Figure 20. Percent of AHCCCS Children Ages 1-5 With at Least One Annual Dental Visit by Age Group, Tribal Affiliation, Ethnicity, Race and Year



Notes: This indicator includes any claim with an associated dental procedure code (CDT).

100%
80%
60%
42.9%
45.0%
45.1%

1ad 20%
0%
2017
2018
2019

Figure 21. Percent of AHCCCS Children Ages 1-5 With One and Two Preventative Care Dental Visits in a Year

Notes: This indicator is called a preventative care dental visit and includes the following procedures: D0120 periodic oral evaluation, D0150 comprehensive oral evaluation and D0145 oral evaluation for patient under 3 years of age and counseling with primary caregiver.

Table 39. Percent of Claims by Provider Type for AHCCCS Children Ages 1-5 Receiving Fluoride Varnish, 2017-2019

	2017		2018		2019	
Provider Type	Claims Count	Percent of Total	Claims Count	Percent of Total	Claims Count	Percent of Total
Dentist	6,246	93%	6,093	93%	5,857	92%
Federally Qualified Health Center (FQHC)	58	1%	69	1%	101	2%
Physician – MD/DO	337	5%	287	4%	286	5%
Other	50	1%	72	1%	94	1%

Source: AHCCCS Claims Data, 2021. CHiR is the source for all processing of the AHCCCS data.

Table 40. Percent of AHCCCS Children Ages 1-5 Receiving Fluoride Varnish by Subregion by Year

Subregion / Year	2017	2018	2019
Ahwatukee	38%	40%	39%
Cave Creek	40%	49%	42%
Chandler	46%	47%	44%
Downtown Chandler	52%	53%	52%
Fort McDowell	21%	DS	DS
Fountain Hills	50%	48%	48%
Guadalupe	41%	44%	41%
Paradise Valley	39%	43%	47%
Paradise Valley Village	37%	39%	42%
Scottsdale	43%	42%	42%
South Scottsdale	50%	49%	50%
Tempe	44%	45%	45%

Note: Data was suppressed for Carefree, East Maricopa Remainder and Rio Verde-Goldfield Ranch. Cells shaded green met or exceeded the AHCCCS statewide rates for this indicator.

Percent of children receiving flouride varnish ages 1-5 by age group Percent of children receiving flouride varnish ages 1-5 by tribal affiliation 2017 2019 2018 2017 2018 2019 100% 100% 80% 80% 60% 53.6% 53.0% 51.9% 60% 47.3% 48.2% 47.1% 36.8% 36.5% 36.7% 40% 35.7% 35.6% 33.4% 40% Percent of Children Per 20% 20% 0% 0% 3-5 3-5 1-2 1-2 1-2 3-5 Yes No No Yes No Yes Percent of children receiving flouride varnish ages 1-5 by ethnicity Percent of children receiving flouride varnish ages 1-5 by race 2017 Asian/Pacific Islander 53.1% 2017 Hispanic or Latino 44.6% Black 48.5% Caucasian/White 32.1% 41.5% Native American Not Hispanic or Latino 46.3% Other/Unknown 44.3% 2018 Asian/Pacific Islander Hispanic or Latino 42.6% 2018 Black 49.5% Caucasian/White 42.9% Native American Not Hispanic or Latino 50.3% Other/Unknown 50.4% 2019 Asian/Pacific Islander 53.3% Hispanic or Latino 43.8% Black 48.0% Caucasian/White 33.0% 42.1% Native American Not Hispanic or Latino 46.9% Other/Unknown 0% 20% 40% 60% 80% 100% 0% 20% 40% 60% 80% 100% Percent of Children Percent of Children

Figure 22. Percent of AHCCCS Children Ages 1-5 Receiving Fluoride Varnish by Age Group, Tribal Affiliation, Ethnicity, Race and Year

#### **IMMUNIZATIONS**

Childhood vaccines protect children from many serious and potentially life-threatening diseases such as diphtheria, measles, meningitis, polio, tetanus and whooping cough, at a time in their lives when they are most vulnerable to disease. Approximately 300 children in the United States die each year from vaccine preventable diseases (HHS Office of Disease Prevention and Health Promotion, 2021). Immunizations are essential for disease prevention and are a critical aspect of preventable care for children. Vaccination coverage must be maintained to prevent a resurgence of vaccine-preventable diseases.

The Centers for Medicare and Medicaid Services measures the quality of immunizations through a core measure of childhood immunization status which is also used by HEDIS. The measure calculates a rate for certain vaccines recommended by a child's second birthday (National Quality Forum, 2017):

- Percent of children who have completed the following schedules: four diphtheria, tetanus and acellular pertussis (DTaP); three polio (IPV); one measles, mumps and rubella (MMR); three haemophilus influenza type B (HiB); three hepatitis B (HepB); one chicken pox (VZV); four pneumococcal conjugate (PCV); one hepatitis A (HepA); two or three rotavirus (RV); two influenza (flu).
- Percent of children who have completed all vaccine courses combined: Combo 10.
- Percent of children who have completed Combo 3: four diphtheria, tetanus and acellular
  pertussis (DTaP); three polio (IPV); one measles, mumps and rubella (MMR); three haemophilus
  influenza type B (HiB); three hepatitis B (HepB); one chicken pox (VZV); four pneumococcal
  conjugate (PCV).

AHCCCS measures childhood immunization completion rates with each of its contractors biennially using the core measure. AHCCCS children's immunization status in Table 42 is the percent of AHCCCS children who have completed each indicated vaccine course by their second birthday, recorded in AHCCCS claims only. These rates are substantially lower than AHCCCS' published statistics in Table 41 due to the limitation of claims data. AHCCCS declared that claims data does not have the greatest level of detail as claims are not always reported for immunizations, particularly in school settings. To accurately capture immunization rates in AHCCCS' published statistics, AHCCCS uses data from medical records and from the Arizona State Immunization Information System (ASIIS), which is maintained by the Arizona Department of Health Services.

AHCCCS reported that statewide childhood immunization completion rates met or exceeded the national mean rates for three immunizations: DTaP, Hep A and Combo 3 (Arizona Health Care Cost Containment System, 2018) (Table 41). Several barriers to immunizations remained, such as the spread of misinformation about vaccines and parental hesitancy. The rate of exemptions from immunizations increased statewide as nearly 6% of kindergarteners had a Personal Beliefs Exemption in place since the 2017-2018 school year (Arizona Department of Health Services, 2021).

Table 41. AHCCCS Statewide Aggregate Immunization Completion Rates by Two Years Old, FFY 2016

Immunizations	FFY 2016 (period ending 9/30/2017)	HEDIS Medicaid Mean	AHCCCS Minimum Performance Standard
DTaP	79%	77%	85%
Polio	88%	89%	91%
MMR	89%	90%	91%
HiB	87%	88%	90%
Нер В	87%	88%	90%
VZV	88%	89%	88%
PCV	76%	77%	82%
Нер А	88%	84%	40%
RV	61%	69%	60%
Flu	40%	45%	45%
Combo 3	71%	70%	68%

Source: (Arizona Health Care Cost Containment System, 2018).

Note: The rows shaded green are the childhood immunization rates that met or exceeded the national median rates.

Table 42. Percent of Statewide and Regional AHCCCS Children Immunization Status, from AHCCCS Claims Data Only, 2017-2019

Immunizations	2017 2018		20	)19		
immunizations	Region	Arizona	Region	Arizona	Region	Arizona
DTaP	30%	30%	38%	38%	50%	52%
Polio	41%	40%	50%	51%	63%	66%
MMR	56%	57%	69%	72%	76%	76%
HiB	44%	44%	56%	56%	68%	69%
Нер В	10%	13%	14%	18%	14%	21%
VZV	56%	57%	69%	72%	76%	76%
PCV	21%	18%	33%	31%	50%	52%
Нер А	64%	65%	73%	75%	77%	78%
RV	32%	31%	39%	39%	48%	51%
Flu	19%	19%	29%	31%	35%	34%
Combo 3	5%	4%	9%	10%	10%	15%
Combo 10	2%	2%	3%	4%	5%	7%

Notes: Rates only include immunizations recorded in AHCCCS claims, this is likely an undercount of immunization rates. Rows shaded pink are for comparison to Table 41.

## MATERNAL PRENATAL AND POSTPARTUM CARE

Research has shown that the health of women before pregnancy and after delivery significantly impacts the health of their babies; therefore, it is important to focus on women's preconception health, prenatal care, postpartum care and beyond (Healthy People 2030).

Women who do not seek prenatal care are three times as likely to deliver a low birth weight infant.

(NICHD - Eunice Kennedy Shriver National Institute of Child Health and Human Development, 2017) For pregnant women, prenatal care is essential for a healthy pregnancy and reducing the complications that can lead to poor birth outcomes for mother and child. Prenatal care involves regular visits to a health care provider to monitor the mother's health and health of the developing fetus, and this care should begin as early as possible in the pregnancy and continue until delivery.

Prenatal care can identify problems or complications and take steps to manage them (NICHD - Eunice Kennedy Shriver National Institute of Child Health and Human Development, 2017). The American Academy of Pediatrics and the American College of Obstetricians and Gynecologists recommend that a woman with an uncomplicated pregnancy be examined at least once in the first trimester for prenatal care. Appropriate perinatal services and education are crucial components of a healthy birth.

The period of up to 60 days following childbirth is called the postpartum period. Preexisting health conditions, social determinants, and newly developed conditions contribute to maternal morbidity and mortality during this period. Health care providers consider the postpartum period to be critical to the health and well-being of both mother and child, so postpartum care should not be considered as optional. Yet, research has shown that nearly 40% of women in the United States have gone without a single postpartum visit (American College of Obstetricians and Gynecologists, 2018).

In East Maricopa, 84-86% of pregnant women began prenatal care in the first trimester, matching the rates for AHCCCS women statewide, and both are above the Healthy People 2030 target rate of 81%<sup>21</sup>. Table 44 shows all reported subregions met or exceeded the Healthy People 2030 target rate for timely prenatal care in at least two of the three years, and most subregions met or exceeded the AHCCCS statewide rates in at least one year. There was little difference between prenatal care rates for Hispanic or Latino AHCCCS women and Non-Hispanic or Latino AHCCCS women in Figure 23, and AHCCCS women age <20 (84-87%) were more likely to receive timely prenatal care than teen mothers (74-78%).

For postpartum care, 91-93% of regional AHCCCS women had at least one postpartum visit compared to 88-89% of AHCCCS women statewide and 64-75% of Medicaid women nationally. In Table 45, all reported subregions met or exceeded the AHCCCS statewide rates for postpartum visits in at least two of the three years. There were only small differences between age group, tribal affiliation, ethnicity and race for this indicator in Figure 24.

Table 43. Percent of All AHCCCS Women Who Received Timely Prenatal and Postpartum Care, 2017-2019

Type of Care	2017		2018		2019	
Type of Care	Region	Arizona	Region	Arizona	Region	Arizona
Prenatal Care	84%	84%	86%	86%	86%	85%
Postpartum Care	91%	88%	93%	89%	93%	89%

Source: AHCCCS Claims Data, 2021. CHIR is the source for all processing of the AHCCCS data.

<sup>&</sup>lt;sup>21</sup> See <a href="https://health.gov/healthypeople/objectives-and-data/browse-objectives/pregnancy-and-childbirth/increase-proportion-pregnant-women-who-receive-early-and-adequate-prenatal-care-mich-08">https://health.gov/healthypeople/objectives-and-data/browse-objectives/pregnancy-and-childbirth/increase-proportion-pregnant-women-who-receive-early-and-adequate-prenatal-care-mich-08</a> for the Healthy People 2030 Prenatal Care Objective.

Table 44. Percent of Deliveries That Received a Prenatal Care Visit While Enrolled in AHCCCS in the First Trimester, on the Enrollment Start Date or Within 42 Days of Enrollment in AHCCCS by Subregion by Year

<u>,                                    </u>			
Subregion / Year	2017	2018	2019
Ahwatukee	84%	86%	93%
Cave Creek	84%	100%	80%
Chandler	87%	88%	88%
Downtown Chandler	85%	88%	86%
Fountain Hills	92%	84%	88%
Guadalupe	83%	79%	81%
Paradise Valley	100%	DS	100%
Paradise Valley Village	86%	86%	87%
Scottsdale	93%	91%	87%
South Scottsdale	81%	84%	88%
Tempe	80%	83%	85%

Note: Data was suppressed for Carefree, East Maricopa Remainder, Fort McDowell and Rio Verde-Goldfield Ranch. Cells shaded green met or exceeded the AHCCCS statewide rates for this indicator.

Figure 23. Percent of Deliveries That Received a Prenatal Care Visit While Enrolled in AHCCCS in the First Trimester, on the Enrollment Start Date or Within 42 Days of Enrollment in AHCCCS by Age Group, Tribal Affiliation, Ethnicity, Race and Year

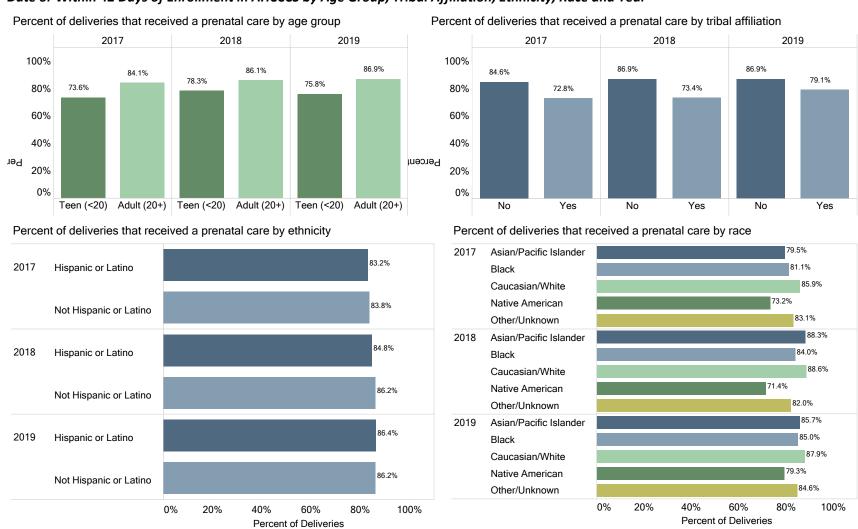
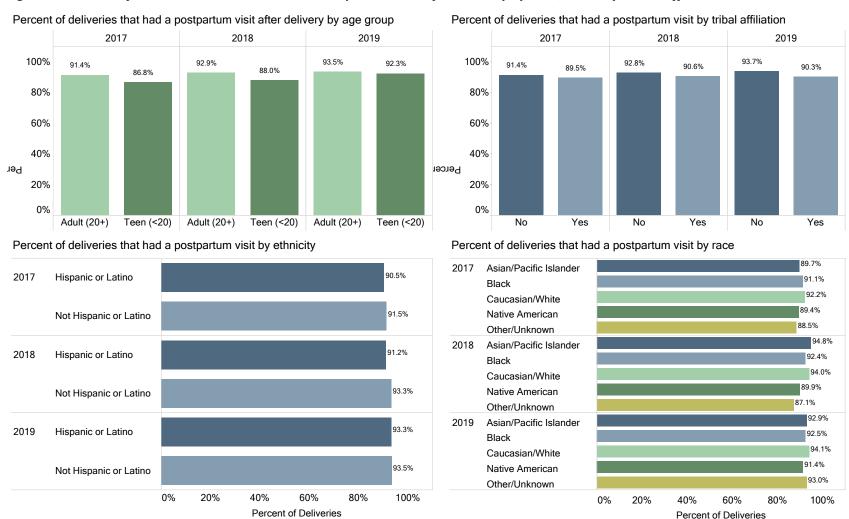


Table 45. Percent of AHCCCS Deliveries That Had a Postpartum Visit After Delivery by Subregion by Year

Subregion / Year	2017	2018	2019
Ahwatukee	95%	94%	95%
Cave Creek	100%	95%	93%
Chandler	95%	98%	97%
Downtown Chandler	91%	94%	94%
Fountain Hills	92%	92%	100%
Guadalupe	86%	89%	91%
Paradise Valley	100%	DS	100%
Paradise Valley Village	94%	86%	97%
Scottsdale	95%	94%	96%
South Scottsdale	89%	89%	91%
Tempe	89%	90%	92%

Note: Data was suppressed for Carefree, East Maricopa Remainder, Fort McDowell and Rio Verde-Goldfield Ranch. Cells shaded green met or exceeded the AHCCCS statewide rates for this indicator.

Figure 24. Percent of AHCCCS Deliveries That Had a Postpartum Visit After Delivery by Race, Ethnicity, Tribal Affiliation and Year



#### **HEALTH PLAN PERFORMANCE**

This section provided a selection of health indicators to compare results among the AHCCCS health plans.

Table 47 provided a snapshot of service utilization for regional AHCCCS children enrolled in each AHCCCS health plan. Nearly all regional health plans met or exceeded the AHCCCS statewide aggregate performance and MPS for PCP visits for ages 1-5, except for the American Indian Health Program (AIHP), Banner University Family Care (2018 and 2019), Comprehensive Medical and Dental Program (CMDP) (2017), DES DD and Magellan Complete Care (2019). Regional health plan performance for at least one well-child visit in the first 15 months ranged 90-100% for most health plans except AIHP and Banner University Family Care (2017). Care 1<sup>st</sup> exceeded the AHCCCS statewide aggregate performance and MPS for six or more well-child visits in the first 15 months in 2019). Care 1<sup>st</sup> exceeded the AHCCCS statewide aggregate performance and MPS annual well-child visits for ages 3-5 in 2018. Children's Rehabilitative Services met or exceeded the MPS for biannual preventative care dental visits for ages 1-5 in 2017 and 2018<sup>22</sup>.

<sup>22</sup> We note that the AHCCCS statewide indicator for preventative care dental visits includes ages 2-20 which incorporates a significantly larger number of AHCCCS children than our reporting on ages birth to 5, so the rates should be compared with caution.

Table 46. AHCCCS Statewide Aggregate Health Plan Performance and Minimum Performance Standards, 2017-2019

Year/Indicator	Health Plan Type	One or More Annual PCP Visits, Ages 1-6 (MPS)	Six or More Well-Child Visits in First 15 Months (MPS)	One or More Annual Well- Child Visits, Ages 3-6 (MPS)	One or More Annual Preventative Care Dental Visits, Ages 2-20 (MPS)
	Acute	83% (84%)	60% (65%)	61% (66%)	61% (60%)
2017	CMDP	92% (84%)	75% (65%)	75% (66%)	74% (60%)
2017	CRS	93% (84%)	49% (65%)	66% (66%)	67% (60%)
	DES DD	89% (84%)	N/A (65%)	53% (66%)	57% (60%)
	Acute	84% (84%)	62% (65%)	61% (66%)	61% (60%)
2018	CMDP	93% (84%)	N/A (65%)	73% (66%)	75% (60%)
2018	CRS	92% (84%)	47% (65%)	64% (66%)	68% (60%)
	DES DD	87% (84%)	N/A (65%)	55% (66%)	57% (60%)
	Acute	84% (87%)	64% (62%)	63% (66%)	60% (60%)
2019	CMDP	92% (87%)	N/A (62%)	75% (72%)	75% (60%)
2019	CRS	N/A (87%)	N/A (62%)	N/A (66%)	N/A (60%)
	DES DD	89% (87%)	N/A (62%)	58% (66%)	53% (60%)

Source: (Health Services Advisory Group, 2019); (Health Services Advisory Group, 2020); (Health Services Advisory Group, 2021); (Health Services Advisory Group, 2019); (Health Services Advisory Group, 2020).

Notes: There was no MPS for DES/DDD for six or more well-child visits in the first 15 months. Cells for which data was not available are indicated by "N/A".

Table 47. Select Regional Indicators by AHCCCS Health Plan, 2017-2019

Usalih Blaz		One or More PCP	Well-Child	Visits in First Nonths	One or More Well-Child	One or More Preventative	
Health Plan	Year	Visits, Ages 1-5	At Least One Visit*	Six or More Visits	Visits, Ages 3-5	Care Dental Visits, Ages 1-5	
ALICCCC American Indian	2017	10%	25%	DS	DS	26%	
AHCCCS American Indian Health Program	2018	14%	15%	DS	7%	27%	
ricaltii Fiografii	2019	18%	DS	DS	DS	24%	
	2017	88%	93%	58%	65%	37%	
<b>AZ Complete Health</b>	2018	87%	93%	55%	60%	46%	
	2019	88%	92%	55%	62%	48%	
B	2017	83%	88%	56%	55%	29%	
Banner University Family	2018	82%	94%	63%	60%	49%	
Care	2019	81%	90%	30%	54%	40%	
	2017	89%	93%	58%	65%	49%	
Care 1st	2018	88%	97%	63%	67%	52%	
	2019	88%	98%	73%	65%	50%	
Children's Rehabilitative	2017	94%	91%	41%	64%	60%	
Services (CRS)	2018	95%	100%	50%	62%	61%	
DES Comprehensive	2017	91%	97%	44%	64%	58%	
Medical and Dental	2018	93%	100%	48%	67%	53%	
(CMDP) Program	2019	97%	100%	61%	69%	54%	
DES Developmental	2017	73%	DS	DS	37%	38%	
Disability (DD) Long	2018	77%	DS	DS	40%	35%	
Term Care (LTC)	2019	78%	DS	DS	27%	27%	
Magellan Complete Care	2019	85%	DS	DS	67%	44%	
	2017	90%	96%	61%	65%	54%	
Mercy Care Plan	2018	89%	97%	61%	64%	54%	
	2019	90%	97%	60%	65%	53%	
	2017	88%	91%	54%	63%	47%	
Steward Health Choice AZ	2018	87%	95%	55%	62%	48%	
AL	2019	87%	97%	59%	60%	48%	
	2017	89%	97%	53%	62%	49%	
<b>United Healthcare</b>	2018	89%	96%	55%	63%	50%	
	2019	90%	96%	58%	67%	50%	

Notes: Only 2-3% of AHCCCS children in the region were enrolled in AIHP. Cells shaded green indicate the rate met or exceeded the AHCCCS statewide performance by health plan (Table 48); cells shaded blue indicate the health plan met or exceeded the AHCCCS statewide aggregate performance, and cells shaded purple indicate the health plan met or exceeded both the MPS and statewide aggregate performance (see Table 46). Cells shaded pink indicate the health plan met or exceeded the MPS.

Table 48. Select AHCCCS Statewide Indicators by Health Plan, 2017-2019

Health Plan	Year	One or More PCP Visits, Ages 1-6	Well-Child Visits in First 15 Months Six or More Visits	One or More Well- Child Visits, Ages 3-6	One or More Preventative Care Dental Visits, Ages 2-20
	2017	N/A	N/A	N/A	N/A
AZ Complete Health	2018	82%	61%	59%	48%
	2019	82%	64%	61%	55%
	2017	N/A	N/A	N/A	N/A
Banner University Family Care	2018	84%	62%	60%	54%
	2019	83%	64%	61%	53%
	2017	83%	66%	64%	62%
Care 1st	2018	86%	67%	67%	65%
	2019	84%	71%	64%	63%
	2017	N/A	N/A	N/A	N/A
Magellan Complete Care	2018	N/A	N/A	N/A	N/A
	2019	67%	N/A	47%	37%
	2017	85%	63%	62%	64%
Mercy Care Plan	2018	86%	66%	63%	64%
	2019	87%	65%	65%	63%
	2017	83%	59%	60%	61%
United Healthcare	2018	84%	61%	61%	62%
	2019	86%	66%	67%	62%

Source: (Health Services Advisory Group, 2019); (Health Services Advisory Group, 2020); (Health Services Advisory Group, 2021); (Health Services Advisory Group, 2019); (Health Services Advisory Group, 2020).

Notes: Cells that did not have available data for that year and/or the health plan was not contracted for that year are indicated by "N/A". Cells shaded blue indicate the rate met or exceeded the AHCCCS statewide aggregate health plan performance rate; cells shaded purple indicate the rate met or exceeded both the AHCCCS statewide aggregate health plan performance rate and the AHCCCS MPS (see Table 46). AHCCCS did not measure health plan performance for the indicator of at least one PCP visit by 15 months of age.

#### CONCLUSION

The physical, mental, and emotional health of young children lays the foundation for the rest of their life. East Maricopa had several assets contributing to better health outcomes for young children and women enrolled in AHCCCS from 2017 to 2019, including its health care workforce, access to care, annual PCP visits, and maternal prenatal and postpartum care. These achievements contributed to good health outcomes throughout the region. The areas where needs were identified for AHCCCS women and children included well-child visits, lead poisoning screenings, developmental screenings, vision screenings, hearing screenings in ages 1-5, and oral health care.

The information in this report can be combined with other available information to create a more comprehensive view of young children and women in the region for regional council planning.

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## **APPENDIX: DATA SOURCES**

The source of data in all tables, graphs, reports, presentations, and other publications is the Arizona Health Care Cost Containment System (AHCCCS) (2021) unless otherwise noted. CHiR is the source of the calculations, analysis and/or processing of the data.

**AHCCCS** health claims and encounters data. AHCCCS is the state Medicaid provider. The data include health care transactions (paid claims) on all members, patients receiving inpatient, emergency department or other outpatient care in the state. The data layout is already at the individual patient level when received and requires no further manipulation to standardize variables or match patients.

### **AHCCCS System**

In October 2018, AHCCCS enacted major changes to its care delivery system to integrate physical and behavioral health care under designated health plans for its eligible populations, called AHCCCS Complete Care. Integrated care would result in better coordination among providers in the same network and better health outcomes for AHCCCS enrollees. Under AHCCCS Complete Care, the choice of health plans varies by geographic area, but affected members have the same array of covered services and access to a network of providers (Arizona Health Care Cost Containment System, 2018).

Table 49. AHCCCS Complete Care Health Plans by Geographic Service Area

Geographic Service Area	AHCCCS Complete Care Health Plans
North (Apache, Coconino, Mohave, Navajo and Yavapai Counties)	Care 1st and Health Choice Arizona
Central (Maricopa, Gila and Pinal Counties)	Banner University Family Care, Care 1st, Health Choice Arizona, Arizona Complete Health, Magellan Complete Care, Mercy Care, UnitedHealthcare Community Plan
South (Cochise, Graham, Greenlee, La Paz, Pima, Santa Cruz and Yuma Counties)*	Banner University Family Care, Arizona Complete Health, UnitedHealthcare Community Plan (Pima County only)

<sup>\*</sup>Zip codes 85542, 85192, 85550 are in the South geographic service area.

Other health plans serve specialty populations. AHCCCS members with developmental disabilities who are enrolled in the Department of Economic Security/Division of Developmental Disabilities (DES/DDD) with a Children's Rehabilitative Services designation receive integrated care through their assigned DDD health plan. Arizona Long Term Care members receive services through program contractors.

American Indian members have the choice of enrolling in an AHCCCS Complete Care managed care plan or the American Indian Health Program (AIHP fee-for-service) for integrated care or switch enrollment between the two at any time. AIHP members can also choose care coordination through a Tribal Regional Behavioral Health Authority when available (secondary health plan). American Indian members can receive services at any time from an Indian Health Service facility, or a tribally owned or operated organization (i.e., Tribal 638 providers or Urban Indian Health providers).

American Indian members determined to have a Serious Mental Illness receive behavioral health services from a Regional Behavioral Health Authority but have the option to choose the American Indian Health Program or AHCCCS Complete Care for physical health services.

**Arizona Health Care Workforce- Physicians.** For the provider indicators, we capture the supply of Arizona physicians by specialty using the Arizona Health Care Workforce data set. This data set includes administrative data collected from the Arizona Medical Board and the Arizona Board of Osteopathic Examiners in Medicine and Surgery, the licensing agencies for physicians.